



PA&A WARRANTY BULLETIN

May 2, 2024 Subject: **PA&A Trailer Hitch Kit and Control Module – Missing Harness for Installation on MY24 Vehicles** No. **2024-6**

PA&A AFFECTED KIT DESCRIPTION	PA&A AFFECTED KIT PART NUMBER	AFFECTED VEHICLE	AFFECTED VEHICLE MODEL YEAR
Trailer Hitch Kit and Control Module	219400990	Spyder RT Series	<u>MY24</u> Only

PROBLEM

The rear left 12V power connector has been removed on MY24 units and thus, the Trailer Hitch Kit (P/N 219400990) does not work on MY24 units. A power T-harness needs to be installed to power on the trailer module.

SOLUTION

Install the harness (P/N 219401295) between the hitch and the vehicle.

Over-the-Counter

Order harness and provide it to customer. Inform customer to refer to the *INSTRUCTION SHEET P/N 487803164* available on instructions.brp.com.

Dealer Installed

Order harness and proceed with the *CORRECTIVE ACTION*.

REQUIRED PARTS

Order the parts through the regular channel.

Parts will be available starting May 28, 2024 in Canada and in the United States, and starting June 11, 2024 in all other countries.

DESCRIPTION	PART NUMBER	QTY
Trailer hitch wiring harness	219401295	1

NOTE: The current Trailer Hitch Kit (P/N 219400990) will be substituted by the kit P/N 219401297, which will include the harness P/N 219401295.

CORRECTIVE ACTION

Install the trailer hitch wiring harness by following the updated [INSTRUCTION SHEET P/N 487803164](#) available on the *KNOWLEDGE CENTER*.

WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the **online DEALER/DISTRIBUTOR WARRANTY GUIDE**.

With BOSSWeb

In BOSSWeb, under the **Warranty** tab, select **Parts Claim**.

CLAIM DETAILS	OVER THE COUNTER	DEALER INSTALLED
Repair Order Number	Customer invoice number	Kit installation work order
Product Line	Roadster	
Authorization Number	N/A	
Part Type	Over the counter	Dealer installed
Serial Number	Enter unit's serial number	
Purchase Date	Purchase date of kit	Date of kit installation
Accessory Failure Date	Purchase date of kit	Date of kit installation
Repair Completion Date	Purchase date of kit	Date of kit installation
Nature of Defect	3WV Bulletin 2024-6	
Attach Document	Customer proof of purchase	Installation Work Order
Trouble Part Number	219400990	
System Code	11	
Trouble Code	AC6	
Part Required for Repair	219401295 QTY: 1	
Sub Contracted Labor	N/A	
Labor Only	N/A	0.1 hour
Expiration Date	April 30, 2026	

With Warranty On Demand

- In BOSSWeb, under the **Warranty** tab, select **Warranty and Unit Management**.
- Then click on **Claims**, click **New** and select **Part** in the claim type box.

Campaign Expiration Date	April 30, 2026	
CLAIM FIELD DETAILS	INSTALLED BY THE CUSTOMER	INSTALLED BY THE DEALER
Basic Information		
Claim Type	Part	
Part Number	219400990	
Installation Indicator	Installed by the customer	Installed by the dealer
Serial Number	Enter unit's serial number	
Unit Usage	Vehicle MI / KM	
Failure Information		
Date of Purchase	Purchase date of kit	Date of kit installation
Work Order Creation Date	Purchase date of kit	Appropriate date
Date of Repair	Purchase date of kit	Appropriate date
Causal Part	219400990	
Work Order Number	Enter customer invoice number	Enter repair order number
Product Line	THREE-WHEEL VEHICLES	
System Code	11	
Symptom Comment	3WV Bulletin 2024-6	
Defect Comment	3WV Bulletin 2024-6	
Remedy Comment	3WV Bulletin 2024-6	
	Save	
PARTS	219401295 QTY: 1	
	Save	
LABOR	N/A	
	Save	
OTHER COST	N/A	Extra Labor
Quantity	N/A	0.1 hour
Comments	N/A	3WV Bulletin 2024-6
	Save	
ATTACHMENTS		
Attachment Type	Proof of purchase	Work Order Copy
Upload Files	Select and upload the Work Order or Proof of purchase.	
Validate	Make corrections as required.	
Submit	Claim complete. Return parts only if requested.	

NOTE: If claim is rejected at claim submission and the instructions above were followed, then appeal the claim with reference to the bulletin for further review.