

Loss of a Driver's Key While Transporting the Vehicle (31/12)

Change overview

Version	Date	Change
0	September 7, 2012	First publication
1	May 4, 2020	Vehicle types added
2	May 7, 2024	Vehicle types added

Vehicle Type: **911 Carrera – all models (991/992)**
Boxster/Cayman – all models (981/982)
Panamera – all models (970/971/YAA)
Cayenne – all models (92A/9YA/9YB)
Macan – all models (95B)
Taycan – all models (Y1A/Y1B/Y1C)

Model Year: **As of 2010**

Concerns: **Driver's key** (also referred to below simply as "remote control")

Information: **Loss of a driver's key while transporting the vehicle:**
Instructions and procedure in the event of the loss of a driver's key **while transporting the vehicle** (prior to vehicle delivery to the Porsche Center).

Action Required: If the loss of a driver's key is discovered during vehicle delivery (to the dealer), always proceed in accordance with the procedure described below:

- The **complete set of locks must be replaced**.
- The missing driver's key **must not** (in compliance with anti-theft measures) be replaced by **a single new driver's key** (remote control).

**Information**

As soon as the ordering process for a new set of locks/remote control (hand-held transmitter) is active, no further teaching processes must be carried out for the old set of locks/remote control in order to comply with safety regulations.

If this requirement is not met, the new set of locks/remote control will be blocked and can no longer be taught. **This work cannot be invoiced under warranty.**

The new set of locks must be taught using the supplied remote control (hand-held transmitter).

The set of locks consists of:

- Lock mechanism (with mechanical components),
⇒ *Figure 1 -A-* and
- two remote controls (incl. emergency keys),
⇒ *Figure 1 -B-*.

If a replacement set of locks is required, a new set of locks is made specifically for the vehicle and this then has to be adapted or taught to suit the vehicle.

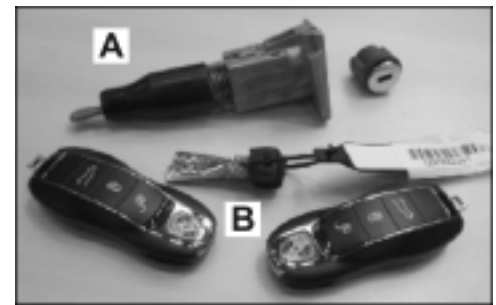


Figure 1

Tools: **P90999 - PIWIS Tester 4**

Working Time:	57172000: Removing and installing door lock	Labor time: 258 TU
	68111900: Removing and installing glove compartment lock	Labor time: 22 TU
	96625500: Replacing remote controls Includes: Teaching remote controls.	Labor time: 39 TU

References: ⇒ *Workshop Manual '571719 Removing and installing door lock'*
⇒ *Workshop Manual '681119 Removing and installing glove compartment lock'*

For further information, see also ⇒ *Technical Information '570800 Spare parts requirements for set of locks/remote control/emergency key (98/11)'*

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