



# HYUNDAI

## Technical Service Bulletin

GROUP <b>CAMPAIGN</b>	NUMBER <b>24-01-033H</b>
DATE <b>MAY 2024</b>	MODEL(S) <b>KONA (OS) KONA ELECTRIC (OS EV)</b>

**SUBJECT:** OUTER TAILGATE HANDLE SWITCH REPLACEMENT  
(SERVICE CAMPAIGN TBQ)

### ★ IMPORTANT

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.





Access the “Vehicle Information” screen via WebDCS to identify open campaigns.

**Description:** This bulletin provides information to replace the outer tailgate handle switch due to a defective rubber injection which allows water to leak into the switch, potentially hindering proper tailgate opening.

#### Applicable Vehicles (Certain):

- 2023MY Kona (OS) produced 5/12/2023–8/17/2023
- 2023MY Kona Electric (OS EV) produced 5/24/2023–7/26/2023

#### Parts Information:

Model	Part Name	Part Number	Figure	Remarks
Kona (OS) Kona Electric (OS EV)	Outer Tailgate Handle Switch Assembly Kit	81260-J9000-QQH		Handle Switch (Qty. 1)
				Pull Handle (Qty. 1)
				Joint Terminal (Qty. 3)
				Heat Shrink Tube (Qty. 3)

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

**Warranty Information:**

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Kona (OS) Kona Electric (OS EV)	40D008R0	Outer Tailgate Handle Switch Replacement	0.5 M/H	81260-J9000	B19	ZZ7

**NOTE 1:** Submit claim on Claim Entry Screen as “Campaign” type.

**NOTE 2:** If a part is found in need of replacement while performing this service campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

**NOTE 3:** This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photo(s) as outlined in the Digital Documentation Policy.

**NOTE 4:** The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

**NOTE 5:** Dealer will be reimbursed \$0.18 for 2 zip ties under the labor op code.

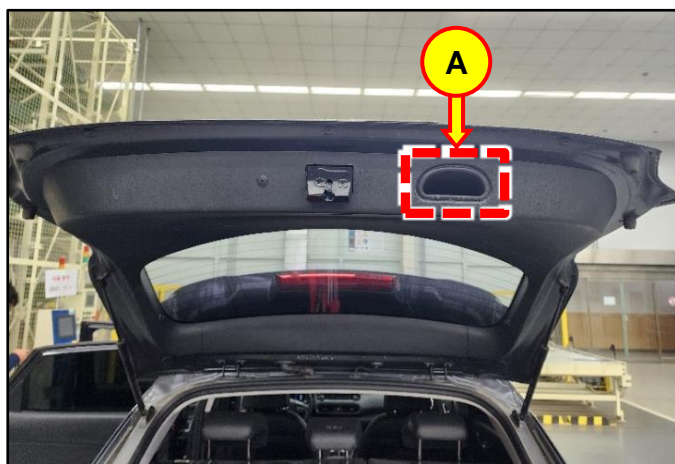
**Service Procedure:****STUI**

This TSB includes Repair validation photos. Refer to the latest Digital Documentation Policy for requirements.

1. Open the tailgate.
2. Disconnect the negative (–) battery terminal.
3. Use a plastic trim tool to remove and replace the pull handle (A).

**NOTICE**

Do **NOT** use metal tools to avoid damage to the pull handle or body.



4.

**CAUTION**

Wear gloves to avoid injuries to hands.

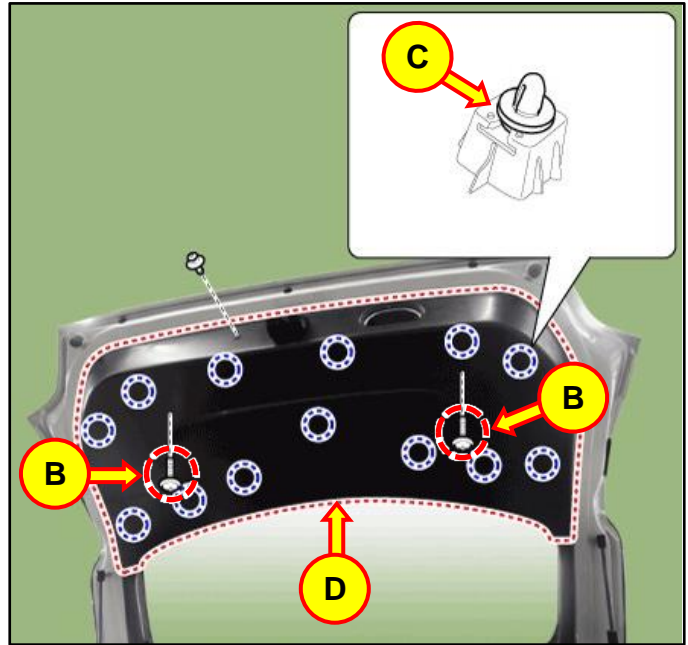
After removing the mounting screws (B) and fasteners (C), use a plastic trim tool to remove the tailgate trim panel assembly (D).

**NOTICE**

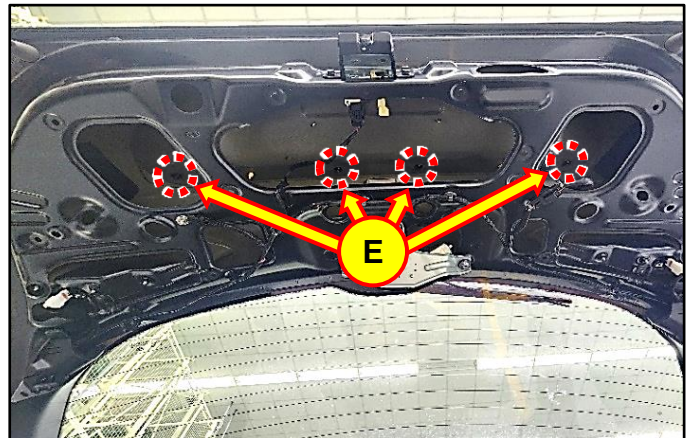
Do **NOT** use metal tools to avoid damage to the lower trim of the tailgate.

**i Information**

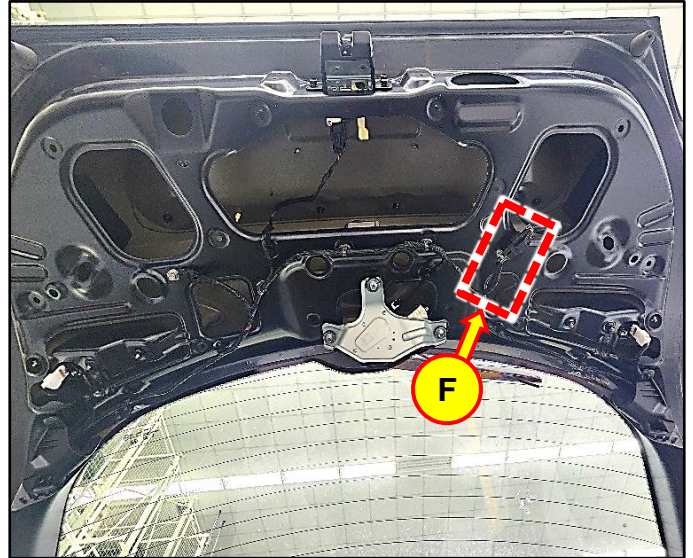
Replace damaged clips or pin-type retainers.



5. Remove the 4 garnish mounting nuts (E) from the tailgate.



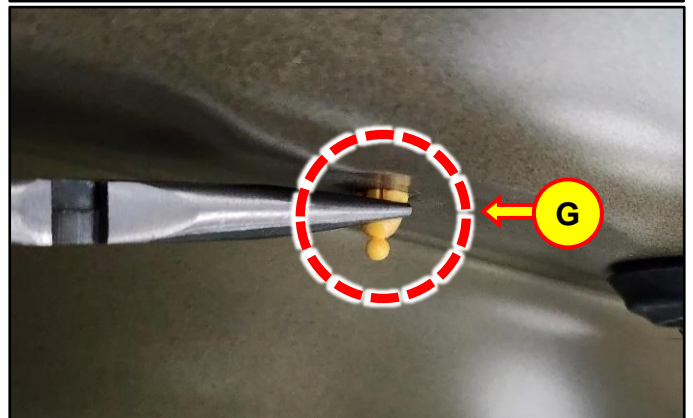
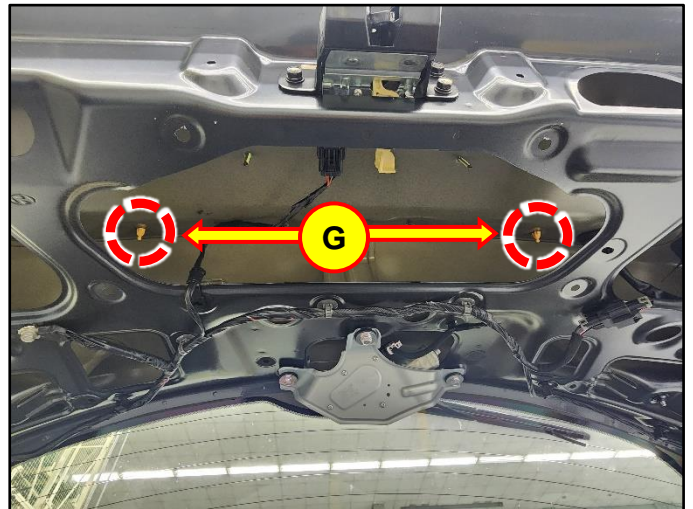
6. Disconnect the outer handle connector (F) from the tailgate harness.



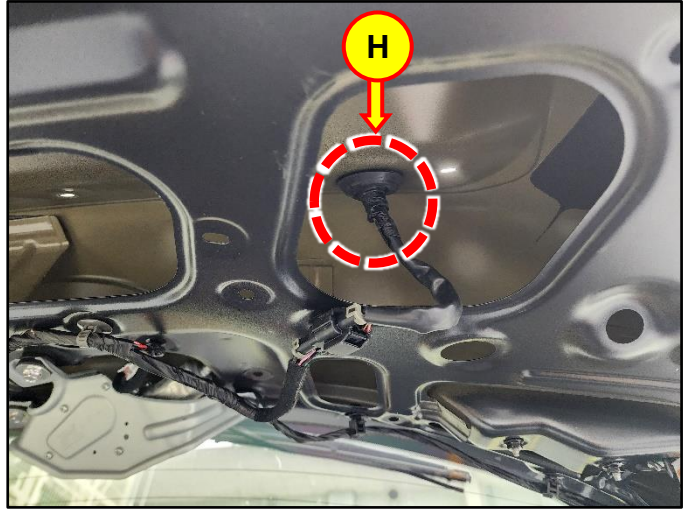
7. Detach exterior garnish by pinching both fixing fasteners (G) and gently pushing outwards.

***i* Information**

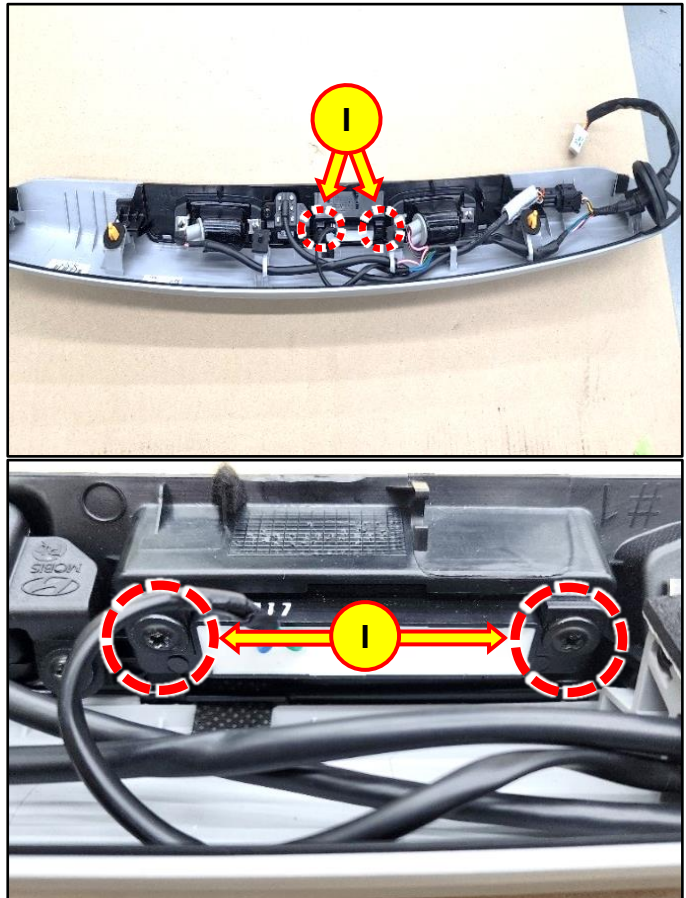
Replace any damaged fasteners.



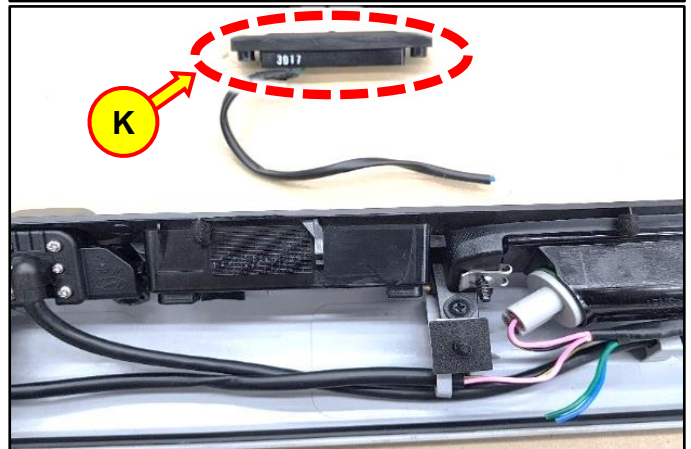
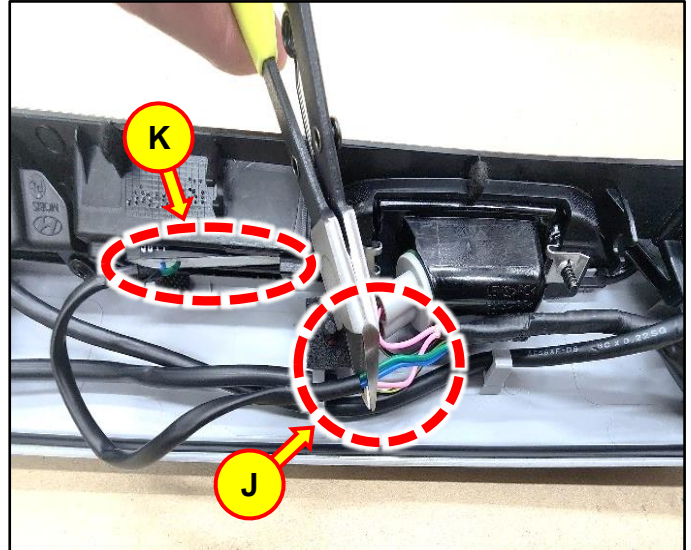
8. Detach the wiring grommet (H) from the tailgate panel assembly and gently pull out the harness with garnish from the outside of the panel.



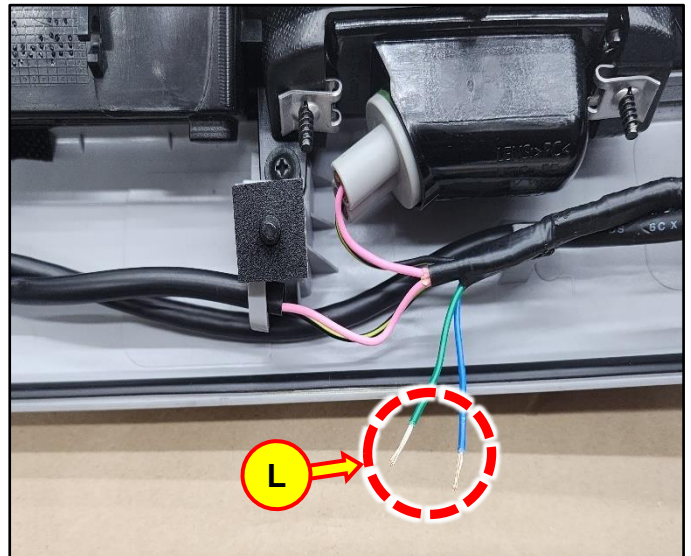
9. Remove the 2 mounting screws (I) from the switch.



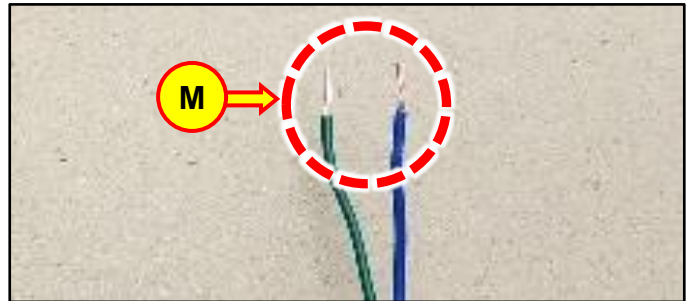
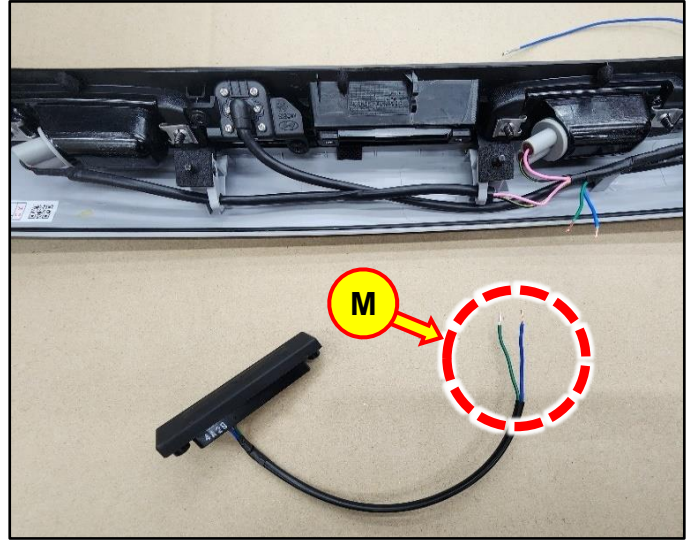
10. Cut the ends (J) of the wires connected to the outer tailgate handle switch and remove the switch (K).



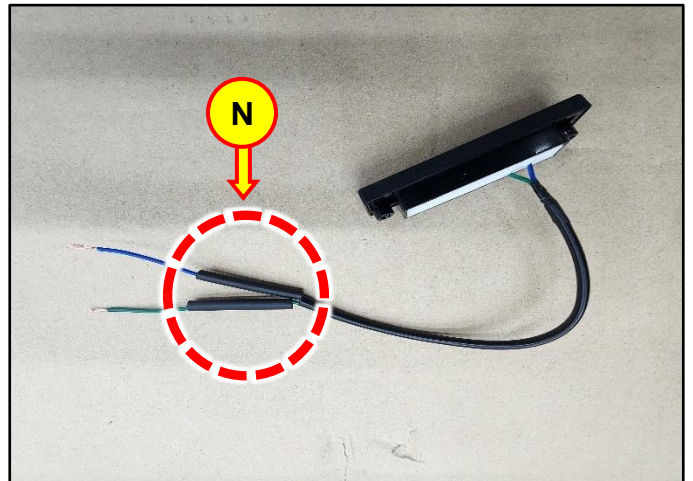
11. Remove about 5 mm (roughly 1/4 inch) of cladding (L) from the ends of the wires.



12. Remove about 5 mm (roughly 1/4 inch) of cladding (M) from the ends of the wires on the **NEW** outer tailgate handle switch.



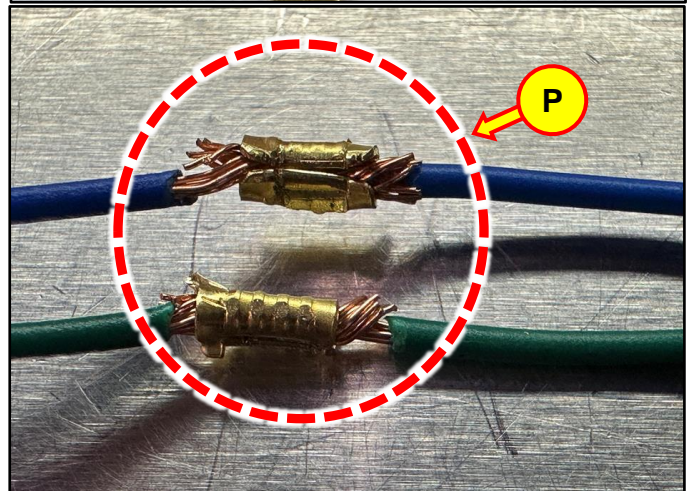
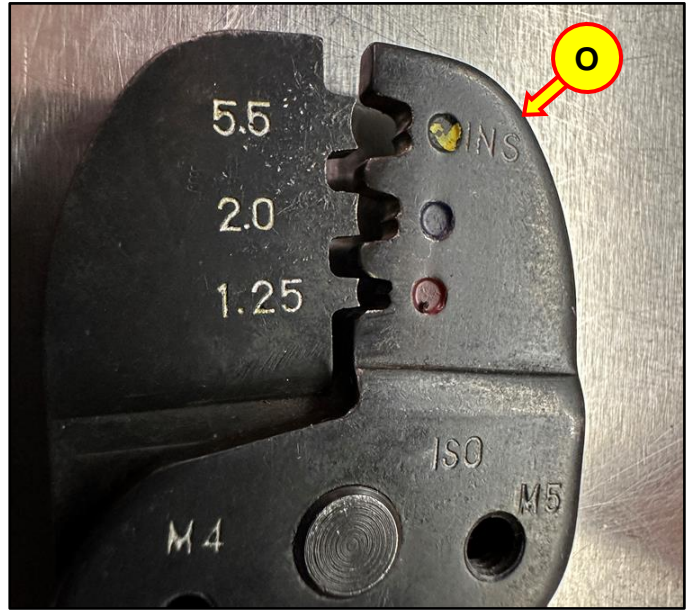
13. Slide 2 heat shrink tubes (N) onto the wires of the outer tailgate handle switch as shown in the image.



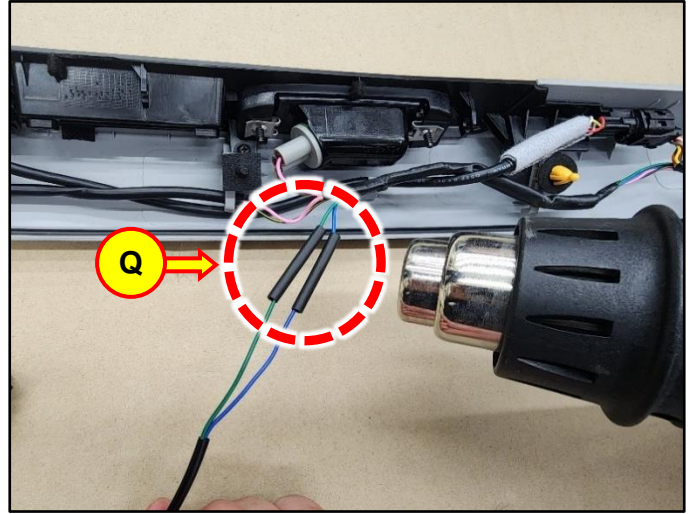
14. Use a proper crimping tool (O) to connect the joint terminals (P).

**i Information**

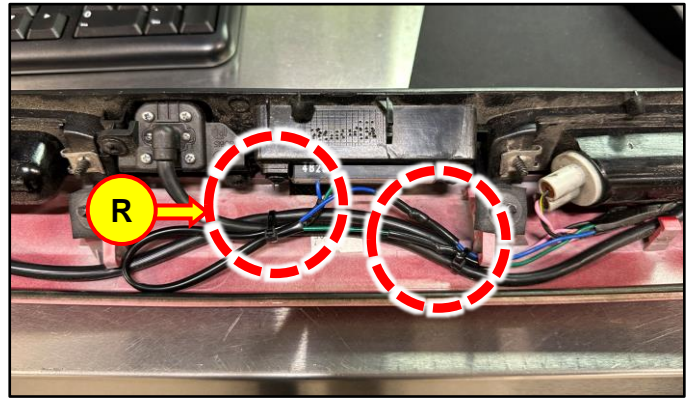
Verify the connection of the joint terminals by gently pulling the wires in opposite directions.



15. Slide the heat shrink tubes over the crimped joint terminals. Use a heat gun to blow hot air onto the heat shrink tubes (Q) to release the resin.



16. Secure wire harness with zip ties (R).



- 17.

**STUI**



Using STUI, take a photo of the completed heat shrink tubing with the last 6 digits of the VIN and the date of repair on a piece of paper.

Upload the photo to STUI.



18. Reinstall all parts in the reverse order of the removal.