



Technical Service Bulletin

GROUP CAMPAIGN	NUMBER 24-01-038H
DATE MAY 2024	MODEL(S) KONA (SX2)

SUBJECT: FRONT PASSENGER SEAT RATTLE NOISE REPAIR
(SERVICE CAMPAIGN TBI)

* IMPORTANT

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WEBDCS to identify open campaigns.







Description: Certain 2024MY Kona (SX2) vehicles may exhibit a rattle noise from the front passenger non-power (manual) seat while driving, caused by excessive tolerance within the seat track assembly. Follow the procedure in this bulletin to inspect the gap between the self-clinching stud and seat track and install the correct E-clip that corresponds to the gap size.



Applicable Vehicles (Certain):

- 2024MY Kona (SX2) produced 7/8/2023 – 9/25/2023 and equipped with the non-power (manual) front passenger seat

Parts Information:

Part Name	Part Number	Figure	Description	Quantity
Special Clip Kit	885C1-BE000QQH		E-Clip	10 EA
			Scratch Prevention Pad	1 EA
			Grease	1 EA
			Gauze Pad	2 EA
Special Clip Tools	885C2-BE000QQH		Thickness Gauge Set	1 EA
			E-Clip Assembly Tool	1 EA
			Loctite 243 Threadlocker	1 EA

Warranty Information:

Model	Op. Code	Operation	Op. Time	Casual Part	Nature Code	Cause Code
Kona (SX2)	30D112R0	Front RH Manual Seat Gap Inspection, E-Clip Installation and Loctite Application	0.3 M/H	88690-BE170T9Y	Q64	ZZ7
	30D112R2	Front RH Manual Seat Gap Inspection and Loctite Application (No E-Clip Installation)	0.3 M/H			

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.

NOTE 2: If a part is found in need of replacement while performing this service campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage and Repair validation photos as outlined in the Digital Documentation Policy.

NOTE 4: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

Service Procedure:

STUI

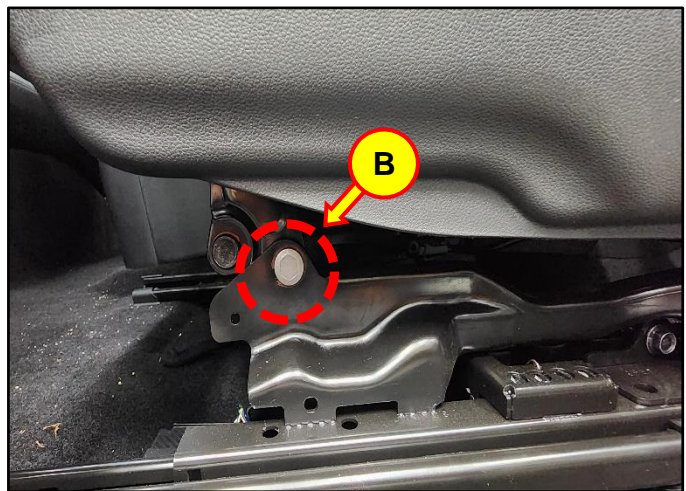


This TSB includes Repair validation photos. Refer to the latest Digital Documentation Policy for requirements.

1. Adjust the front passenger seat (A) completely forward and upwards.



2. Locate the self-clinching stud (B) at the bottom of the front passenger seat track.



3. Measure the gap between the self-clinching stud (B) and the existing E-clip using the supplied thickness gauge set (C).

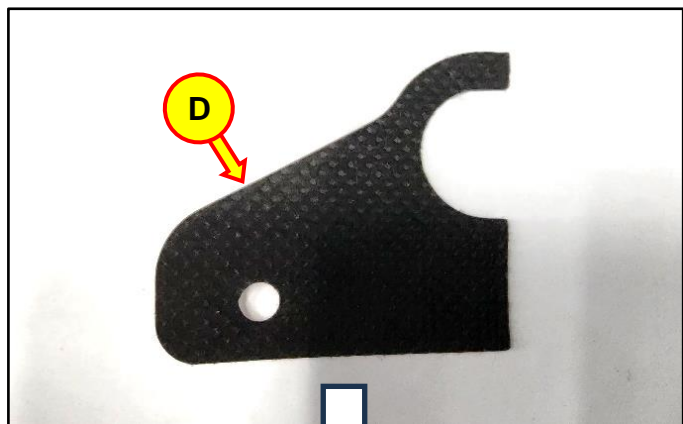
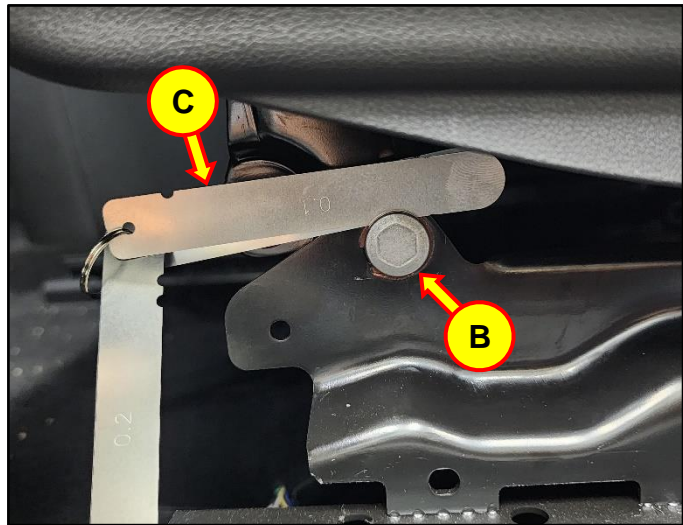
If necessary, use a combination of the gauges to measure the gap.

Example: 0.1 T + 0.3 T = 0.4 T

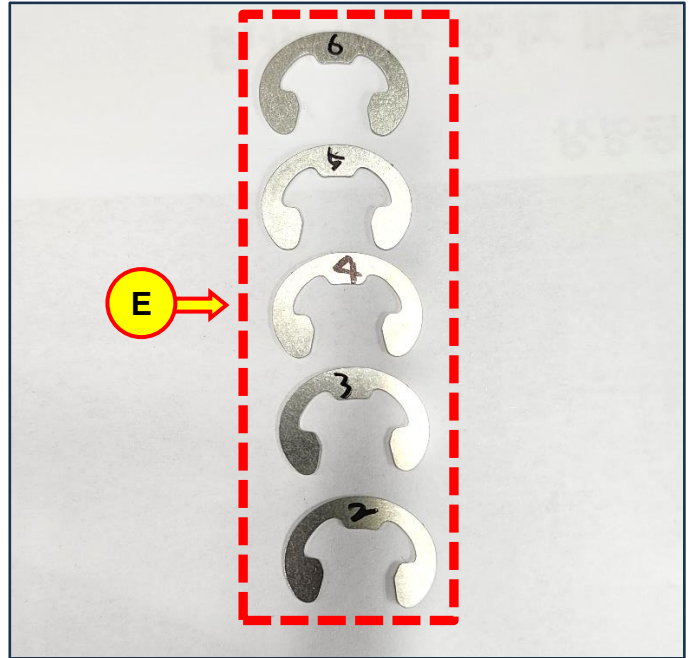
If the gap is measured to be **0.1 T** or less, proceed to step 12 and do not install any E-clips.

If the gap is measured to be **0.2 T** or more, proceed to the next step to install the corresponding E-clip.

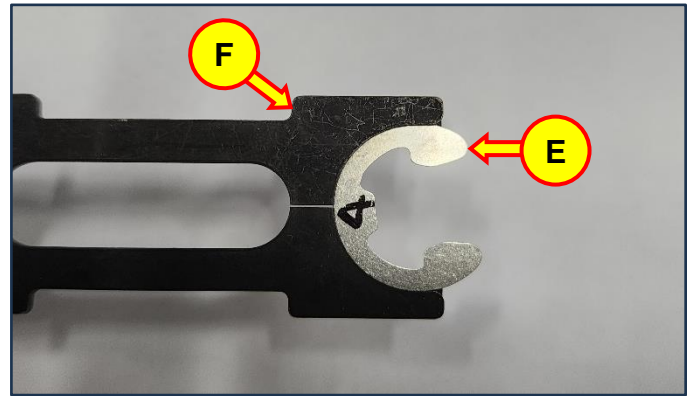
4. Attach the scratch prevention pad (D) around the self-clinching stud as shown.



5. Select the corresponding E-clip (E) that matches the measured gap size.



6. Insert the E-clip (E) into the E-clip assembly tool (F) as shown.



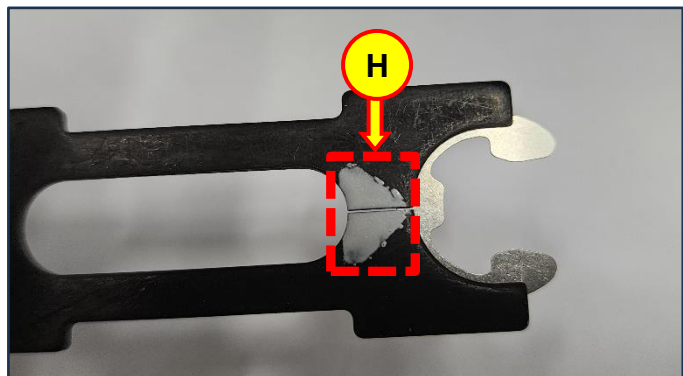
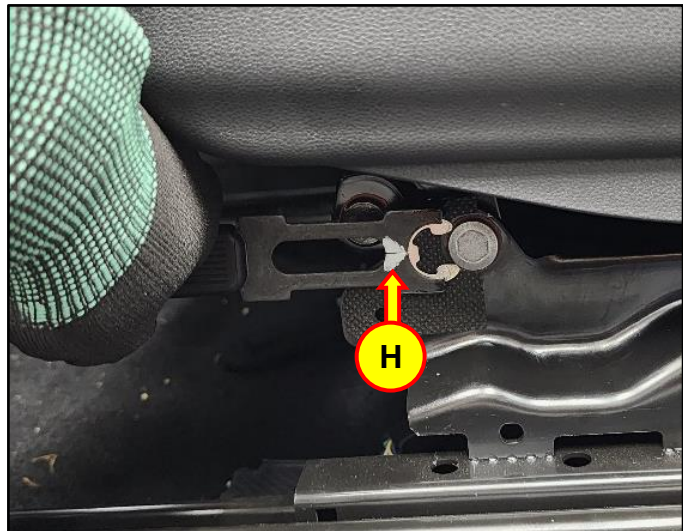
7. Apply grease (G) to the E-clip as shown.



8. Install the E-clip into the gap of the self-clinching stud as shown.

i Information

Ensure that the assembly tool is oriented correctly by verifying that the white indicator (H) is visible when inserting the E-clip.



9. Push the assembly tool (F) forward and fully insert the E-clip.

If necessary, a rubber mallet may be used on the assembly tool as shown to fully insert the E-clip.

NOTICE

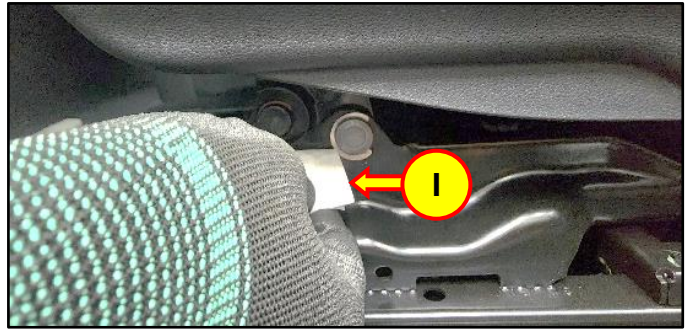
Be careful NOT to damage any components or trim during this process.



10. Remove the scratch prevention pad that was attached earlier.

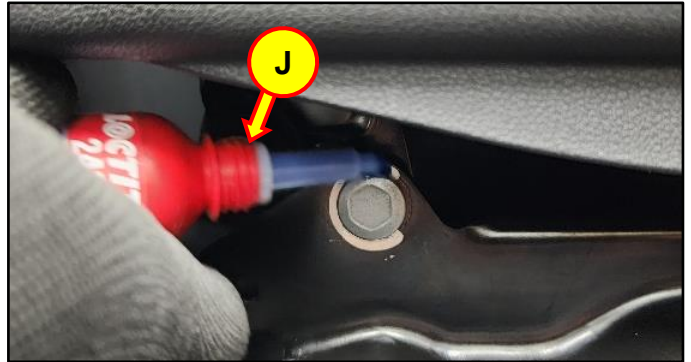


11. Wipe off any excess grease from the installed E-clip and surrounding areas with one of the gauze pads (I).



12. Apply two drops of the Loctite (J) to the top of the self-cinching stud as shown.

Apply Loctite even if no E-clip was installed.

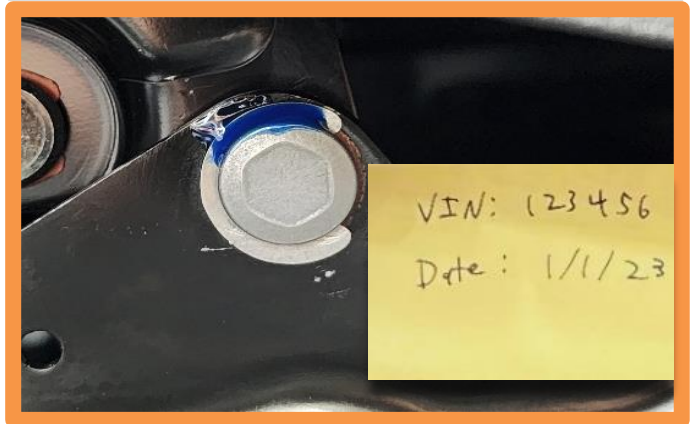


STUI

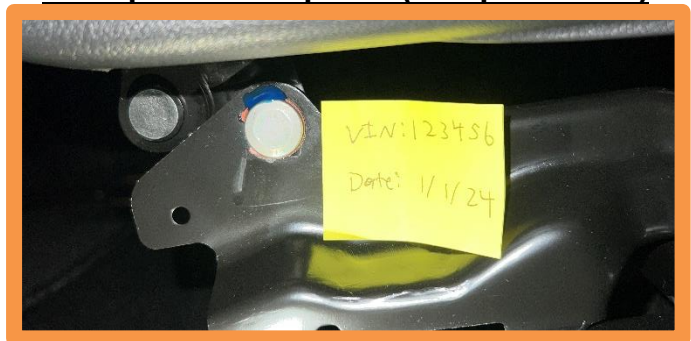


Using STUI, take a photo of the Loctite applied on the self-cinching stud with the last 6 digits of the VIN and the date of repair on a piece of paper.

Upload the photo to STUI.



Example of STUI photo (E-clip installed)



Example of STUI photo (no E-clip installed)

13. Rock the front passenger seat from side to side three times to allow the applied Loctite to penetrate.



14. Wipe off any excess Loctite around the installed E-clip using the other gauze pad (K).



15. Ensure that the E-clip is securely installed.



16. Verify that the rattle noise is no longer present from the front passenger seat.

17. The service procedure is now complete.