



TECH TIP

DX3 DIAGNOSTIC REPORT CREATION

GROUP: 0-GENERAL
TECH TIP NO: TT-24-005
DATE: 5-17-24

SUBJECT VEHICLES:

All Hino Trucks

OVERVIEW

After connecting to a truck using DX3, it may be necessary to review or create a DX Diagnostic Report for review.

PROCEDURE:

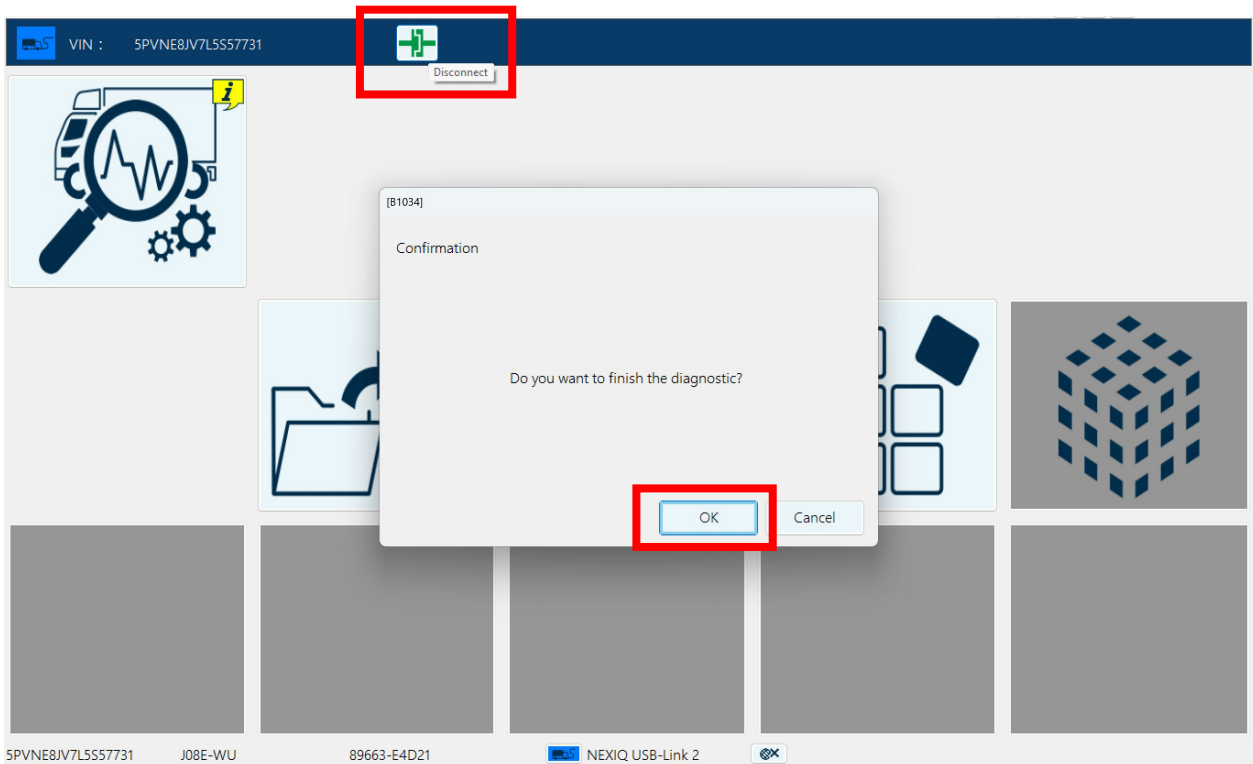
1. When connecting to a truck using DX3, it is important that DX3 is connected to the internet. Click on the connection icon below to check connection status, make sure it displays **Online**.



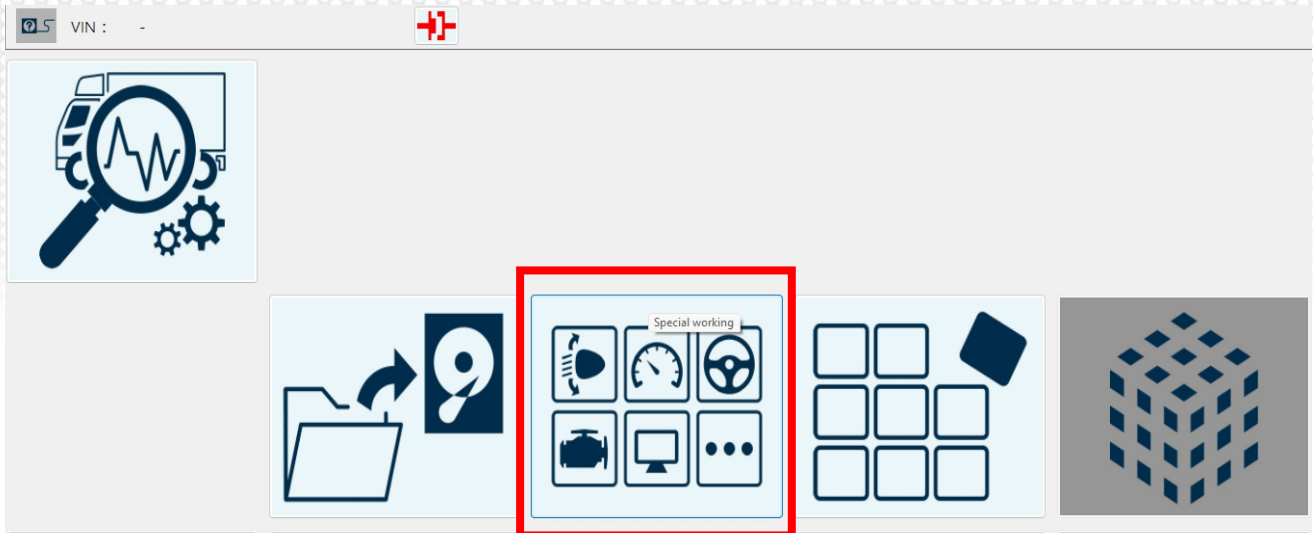
3. Once diagnosis is completed using DX3, disconnect from the truck, click **Disconnect** and then **OK** (icon should turn Red one disconnect has completed).

Note: If DX shows to be “Offline” reconnect DX to the internet by clicking the connection icon noted on the previous page

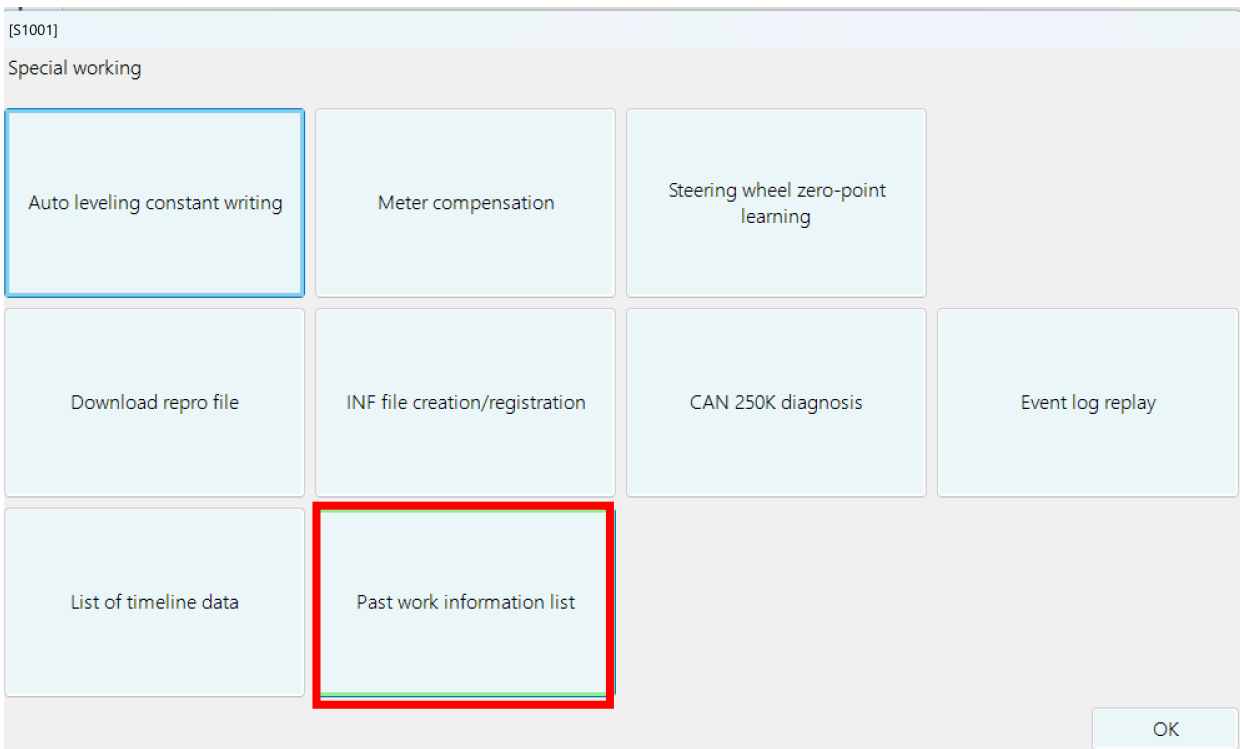
IMPORTANT: If DX is simply unplugged from the data link connector, and disconnect was not performed, this will affect your timeline report as it will not be complete and it will not upload.



4. To check generate a DX report, click on ***Special Working***



5. Select ***Past Work Information List***



NOTE

Asterisk = Report has been uploaded

Triangle = Report has **NOT** been uploaded

If a report has not been uploaded and displays a triangle as shown below, make sure DX and the computer are connected to the internet, they must remain connected for one (1) hour for upload to complete.

[S1025]

Past work information list



☐		VIN	Information type	Function type	Information acquisition	Diagnosis start date and time	
☐	▲	5PVNE8JV7L5S57731	DTC data	Read ALL DTC	After diagnosis	2022 / 11 / 30 15:25:24	2022 / 11 / 30
☐	▲	5PVNE8JV7L5S57731	Vehicle information		After diagnosis	2022 / 11 / 30 15:25:24	2022 / 11 / 30
☐	▲	5PVNE8JV7L5S57731	OBD rate monitor		Before diagnosis	2022 / 11 / 30 15:25:24	2022 / 11 / 30
☐	▲	5PVNE8JV7L5S57731	Customization rel...	Read ALL DTC	Before diagnosis	2022 / 11 / 30 15:25:24	2022 / 11 / 30
☐	▲	5PVNE8JV7L5S57731	DTC data	Read ALL DTC	Before diagnosis	2022 / 11 / 30 15:25:24	2022 / 11 / 30
☐	▲	5PVNE8JV7L5S57731	Vehicle information		Before diagnosis	2022 / 11 / 30 15:25:24	2022 / 11 / 30
☐	▲	5PVNE8JV7L5S57731	Customization rel...	Read ALL DTC	After diagnosis	2022 / 11 / 30 15:25:24	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	OBD rate monitor		Before diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	Customization rel...	Read ALL DTC	Before diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	Data monitor and...		Under diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	Data monitor sav...		Under diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	Data monitor and...		Under diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	Vehicle information		Before diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	DTC data	Read ALL DTC	Before diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30
☐	*	5PVNE8JV7L5S57731	Data monitor sav...		Under diagnosis	2022 / 11 / 30 12:30:01	2022 / 11 / 30

Import Export Print Delete Cancel

6. Locate the report, highlight it, click Print List and then OK

[S1030]

Past work information list

Work Date 2023 10 01 ~ 2023 11 01 Refine

[S1037]

Confirmation

Output the selected diag history.

OK Cancel

	VIN
*	5PVNE8GT9M5T
*	5PVNJ7AN9N5T5
*	5PVNJ7AN9N5T5
*	7SES5A1C9PW10
*	7SES5A1C9PW10
*	NO-INPUT-VIN-
*	NO-INPUT-VIN-
*	5PVNJ8CS8M5T
*	5PVNJ8CS8M5T5
*	5PVNJ8JT7K4S59
*	JHHRDM2H7JK005950

User ID
USA831010003
USA831010003
USA831010003
USAHMS010014
USA831010003
USAHMS010014
USA831010003
USA831010003
USAHMS010014
USA831010003
USAHMS010014
HNUSA200026671

Delete Export Import Print List Make inf Cancel

7. Be patient and allow the report to spool and print. Once printed, the file can be saved and attached to a TechAssist case; typically found in "Download" folder.