



STAR ONLINE PUBLICATION



Case Number: S2408000045

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Symptom/Vehicle Issue: Check Engine Lamp (CEL) is on, Cluster Message to Service the Shifter

Customer Complaint/Technician Observation: The owner complains of a CEL warning lamp that is on and or a cluster message to service the shifter. The technician observed one of the below Diagnostic Trouble Codes (DTCs).

U11E3-00 - TCM LOST COMMUNICATION WITH ESM ON DPT CAN

U0074-00 - DEDICATED POWERTRAIN (DPT) CAN BUS OFF

U11C3-00 - ESM LOST COMMUNICATION WITH TCM ON D-PT CAN

U0001-00 - CAN C BUS

U0101-00 - LOST COMMUNICATION WITH TCM

Repair Procedure: Locate and unplug chassis harness TCM connector D2735A. Inspect the terminals for a pushed-out condition (see reference image attached). If inspection reveals a terminal pushed-out (TPO) or a spread terminal, repair the connector as needed, repair kit 68305267AA.

Transmission connector D2735A - Terminal Pull Out



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.