



STAR ONLINE PUBLICATION



Case Number: S2408000043

Release Date: May 2024

Symptom/Vehicle Issue: Power Liftgate Responds Erratically to Operational Commands After Service Procedures

Technician Observation: The technician observes erratic power liftgate operation after a recent service repair. Below are some common service procedures and Diagnostic Trouble Codes (DTCs) where a recalibration should be performed.

Repair Procedure: Verify proper installation of all components installed for any service procedures performed. Use the following defined list as a guide as to when a Power Liftgate Module (PLGM) calibration learn routines should be considered before any additional service repairs.

Calibrate the Power Liftgate Module if any of following conditions are true:

- Installing a new Power Liftgate module
- DTC B1BA8-00 System Out of Calibration/Not Calibrated.
- DTC B2286-00 Calibration Not Learned/Lost Calibration.
- Installing new Power Drive unit/motor
- Replacement or adjustment of liftgate hinges
- Installing new Latch
- Liftgate seal replacement
- Erratic Operation

■ PLGM
Power Liftgate

Flash	DTCs	Data	Misc Functions	System Tests	Actuators	Details	Configuration
NAME							
PLGM Lift-gate actuator routine							
PLGM Power Learn Calibration Test							

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.