



SIB 64 03 24

2024-05-22

**DELIVERY STOP: COOLANT CHANGEOVER VALVE**

This Service Information Bulletin (Revision 2) replaces SI B64 03 24 **dated January 2024**.

**What's New:**

- Claim Information updated
- Customer Letter attachment updated

**MODEL**

<b>E-Series</b>	<b>Model Description</b>	<b>Production Date</b>
i20	iX Sports Activity Vehicle (Battery Electric Vehicle)	March 10, 2023 – January 12, 2024

**AFFECTED VEHICLES**

BMW AG has issued a Delivery Stop (effective January 25, 2024) on certain Model Year 2024 BMW vehicles that were produced between March 10, 2023, and January 12, 2024.

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of January 26, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

**SITUATION**

This Bulletin is replaced by B64 07 24 Delivery Stop: Replace Coolant Changeover Valve – I20  
Supporting Materials

[picture\\_as\\_pdf B640324 Customer Information Letter.pdf](#)



# BMW OF NORTH AMERICA, LLC



Notice re: Coolant changeover valve

Dear customer,

We are delighted that you have decided to purchase a BMW, \_\_\_\_\_ Model, and Vehicle Identification Number: \_\_\_\_\_

Customer satisfaction is of paramount importance to BMW of North America. To promote this, quality checks are carried out routinely.

As a result of those efforts, we have become aware that the sealing capacity of some coolant changeover valves on certain models may be impaired if outside temperatures are low (below approximately -7 degrees Celsius / 19 degrees Fahrenheit) and the vehicle has cooled to very cold temperatures. If issues arise with your sealing capacity, a very small coolant leakage may occur under certain circumstances, such as prolonged exposure to temperatures 19 degrees Fahrenheit or lower (for example, overnight parking outside a garage). If coolant leakage is detected, you will receive a Check Control message in your vehicle ("Drive. It is possible to continue driving. Must be checked by the Service Partner.").

In the event that a notice is displayed in your vehicle or you otherwise experience a coolant leakage issue, please contact an authorized BMW Center immediately for a service appointment to replace the coolant valve at no charge to you under your BMW New Vehicle Limited Warranty.

For vehicle that do not experience a sealing capacity/coolant leakage issue, during your first regular service visit, your BMW Service Center will conduct a check to see if any corrective measure is needed.

I confirm that the information above was provided to me:

Date: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

BMW Center Representative: \_\_\_\_\_

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