



May 22, 2024

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc. takes pride in providing you with high-quality and dependable vehicles. In order to maintain these standards, Kia is extending the New Vehicle Limited Warranty coverage, to all owners, for repairs related to the high-pressure fuel pump for eligible vehicles from 5 years / 60,000 miles to 15 years / 180,000 miles, whichever comes first, starting from the date the vehicle was first put into service. This warranty extension is to address the high-pressure fuel pump condition on the vehicles listed below:

- 2019-2021 MY Sedona vehicles manufactured from February 13, 2018 through July 8, 2020,
- 2017-2020 MY Cadenza vehicles manufactured from June 2, 2016 through October 15, 2020, and
- 2019-2020 MY Sorento vehicles equipped with 3.3L V6 Engines manufactured from January 24, 2018 through October 15, 2020.

The fuel control valve (FCV) plunger in the vehicle's high-pressure fuel pump may wear unevenly, and, over time, become stuck in the open position. If this condition occurs, the customer may experience rough running, engine hesitation, and/or illumination of the 'Malfunction Indicator Lamp' (MIL). In rare cases, the engine may shut off while the vehicle is at a stop, although it can be immediately restarted (after shifting into Neutral or Park).

If, at any time within the extended warranty period, the customer experiences rough running, engine hesitation, and/or illumination of the MIL, and/or engine shut-off while at a stop, Kia authorizes its dealers to diagnose the cause free of charge at no cost to the customer.

Dealers will inspect the vehicle and check for DTC P0088 (Fuel Rail/System Pressure Too High). If this DTC is determined to be caused by the high-pressure fuel pump, the high-pressure fuel pump will be replaced with a new one free of charge at no cost to the customer under this warranty extension.

**This is NOT a service campaign that requires a repair for all eligible vehicles. Dealers should not perform any diagnosis or repair under this warranty extension program unless the customer experiences rough running, engine hesitation, and/or illumination of the MIL.**

**NOTE:** This extension to Kia's New Vehicle Limited Warranty does not alter the limitations and exclusions contained in that New Vehicle Limited Warranty including failure of the high-pressure fuel pump due to abuse, neglect, or external damage to the related components.

The Technical Service Bulletin (TSB) that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com), and the Warranty Bulletin describing this warranty extension will be posted on [kdealer.com](http://kdealer.com) on or around **May 22, 2024**.

**NOTE:** Until the TSB for this warranty extension becomes available, dealers are to perform the diagnosis and repair as necessary on any affected vehicles under Kia's factory warranties. If a subject vehicle falls outside of its warranty (either by time or mileage), dealers are to perform the diagnosis and repair under goodwill to ensure that the diagnosis and repair of the symptoms covered under this warranty extension program are free of charge to the customer.

### OWNER NOTIFICATION

Kia will notify owners advising them of the Warranty Extension Program beginning on **May 24, 2024**. Note that owners who have incurred expenses to remedy this issue prior to the date of this notice may have the opportunity to obtain

reimbursement for that expense by submitting receipts online to Kia via the Owners section of [www.kia.com](http://www.kia.com) or by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this warranty extension campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures