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Sent on	05	17	2024	Expires on	07	03	2024
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Emissions Recall: 2024 Civic PGM-FI and Serial Data Gateway Module Sof
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DATE: May 17, 2024

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Emissions Recall: 2024 Civic PGM-FI and Serial Data Gateway Module Software Update

Today, May 17, 2024, American Honda is announcing a **stop sale** and **emissions recall** for certain 2024 Civic vehicles to address concerns with the proper operation of the Malfunction Indicator Lamp (MIL). **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to incorrect software of the PGM-FI and Serial Data Gateway Module (CAN gateway), the MIL operation of the ECU internal voltage sensor monitor does not operate according to the regulatory requirements.

REPAIR

Update PGM-FI software and Serial Data Gateway Module (CAN gateway) software.

SOFTWARE

The software is available.

PARTS

There are no parts needed for this campaign.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 24-063, *Emissions Recall: 2024 Civic PGM-FI and Serial Data Gateway Module Gateway Software Update*, has been posted to the Service Information System (SIS) as of May 17, 2024. It includes software, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in early July 2024.

INTERACTIVE NETWORK

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.