

# Service Update

## N242444830 Driver's Side Outer Tie Rod Nut Retorque



Release Date: May 2024

Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Malibu	2024	2024		

Involved vehicles are marked "Open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	On certain 2024 model year Chevrolet Malibu vehicles, the driver's side outer tie rod nut to steering knuckle may be under-torqued.
<b>Correction</b>	Dealers are to retorque the driver's side outer tie rod nut.

### Parts

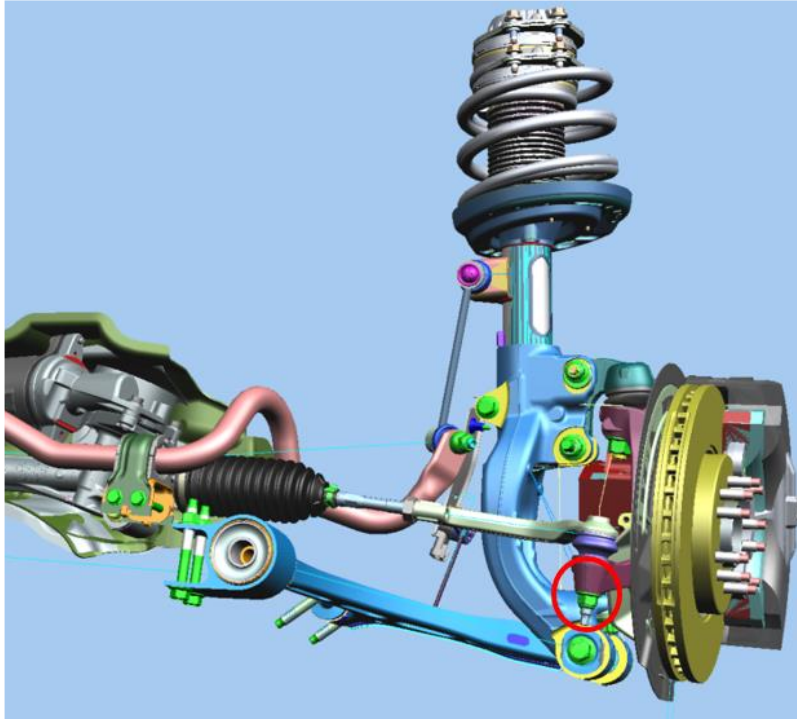
No parts are required to complete this repair.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9107428	Retorque Driver's Side Outer Tie Rod Nut	0.3	ZFAT	N/A

### Service Procedure

1. Lift the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.



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2. Remove the outer ball joint nut and disconnect the outer ball joint from the knuckle.
3. Reinstall the outer ball joint in the knuckle and torque to:
  - First Pass: 35 N-m (26 lb ft)
  - Final Pass: (30–45 degrees)
4. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

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#### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

#### Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.



GENERAL MOTORS  
DCS6888  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 13, 2024

Subject: N242444830 - Service Update  
Driver's Side Outer Tie Rod Nut Retorque

Models: 2024 Chevrolet Malibu

General Motors is releasing Service Update N242444830 today.

**What Should Dealers Do:** Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

END OF MESSAGE