

# V O L V O

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title Charge lid difficult to open/close		Ref. No. TJ 36439.3.0	
Issuer (Dept.) Technical Service		Issue Date 4/18/24	Status Date 5/2/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA, LLC	Function Group 8331	
Function Description Tank hatch with hinge		Page Page 1 of 5	

## Attachment

File Name	File Size
TJI-525490-1_1_0_en-US.pdf	0.4479 MB

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## DESCRIPTION:

\*Updated vehicle types

If the customer experience that the charge lid is difficult to open/close, follow advice under service.

## CSC Customer Symptom Codes

Code	Description
YX	Charging socket/Lock does not lock/unlock/Unsure when/at all times
8H	Fuel-filler door/Hard/impossible to open
8I	Fuel-filler door/Hard/impossible to close
UI	Fuel-filler door/Locking does not work

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536	ED	E400V6					2021-2023		-	202037-202316
536	EH	E400V8					2024-9999		-	202317-999952
536	ER	E400V12					2024-9999		-	202317-999952
539							2022-9999		-	202140-999952

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### **SERVICE:**

Adjust the charge lid according to attached method.

### **Warranty claim info:**

To get warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in repair order text.

### **VST** Operation Number

<b>VST Operation Number</b>	<b>Description</b>
99921-2	General reimbursement acc. to TJ/QB

### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8331.

**To view TJ attachments continue to next page. This TJ has one attachment.**



## Volvo Car Customer Service

TJ Instruction VCC-525490-1

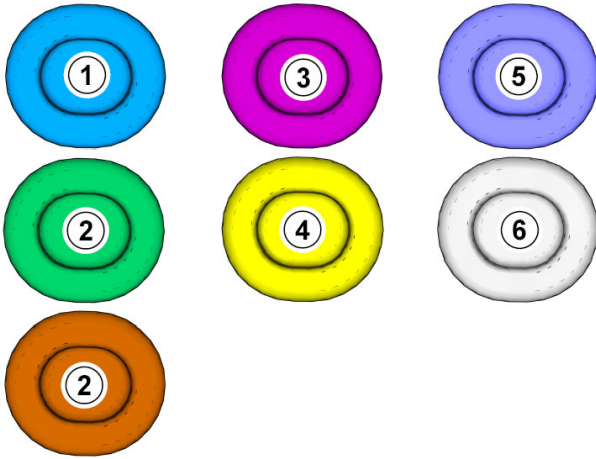
<b>Title</b>	Charge Connector Door	<b>Page</b>	1 ( 3 )
<b>Action</b>	Adjustment	<b>Operation number:</b>	

<b>Issue</b>	<b>Date</b>	<b>Reason</b>
1	2022-12	First issue

### Affected vehicles

<b>Model year</b>	<b>Model</b>	<b>Engine</b>
2022, 2023	C40	E400V2, V6
2021, 2022, 2023	XC40	E400V2, V6

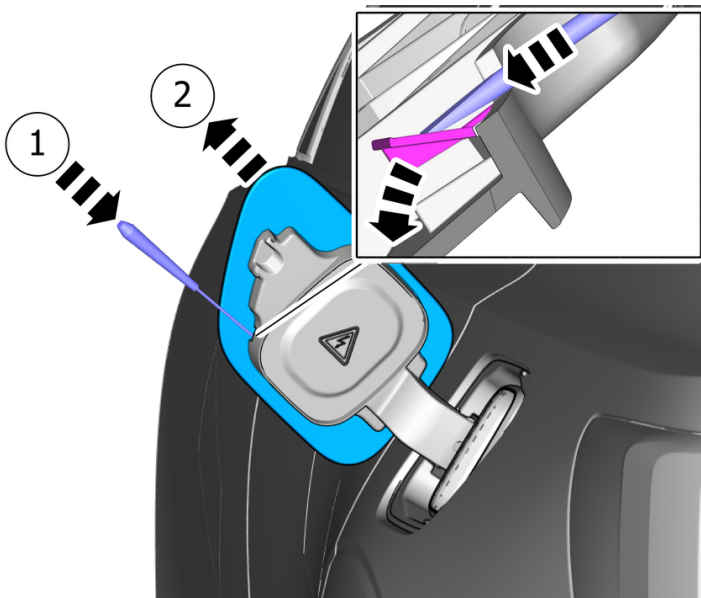
### Color symbols



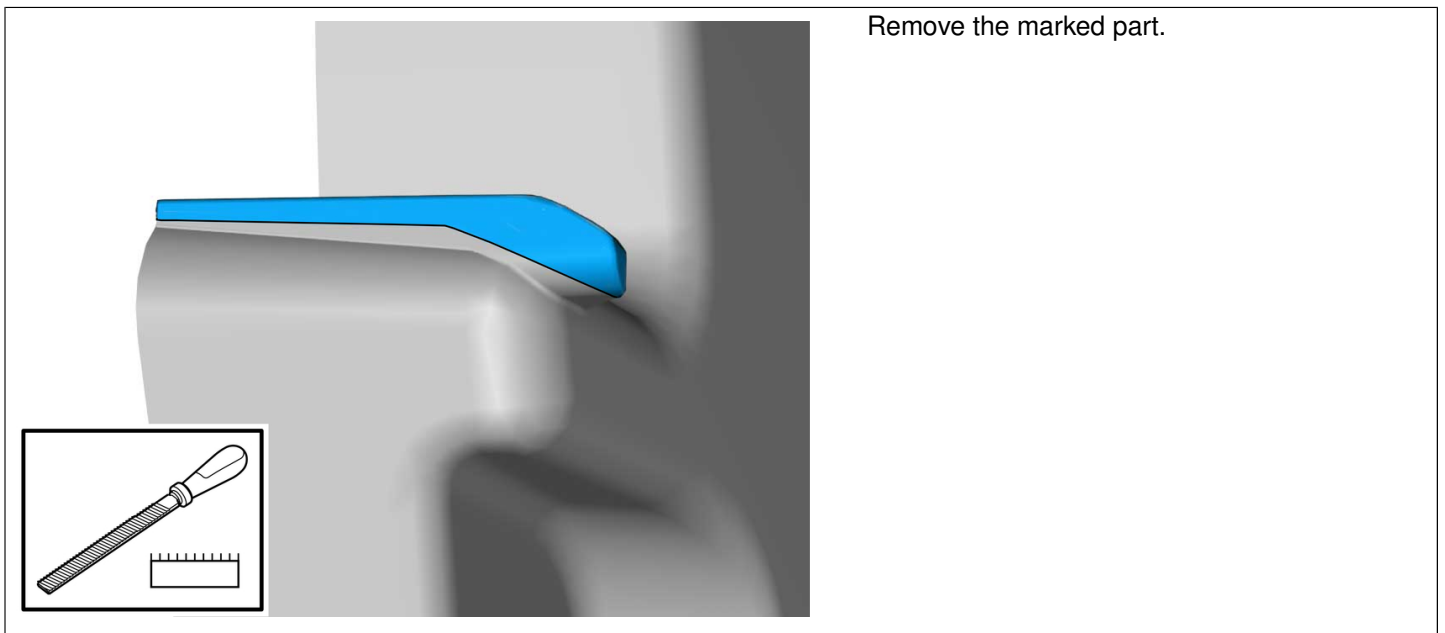
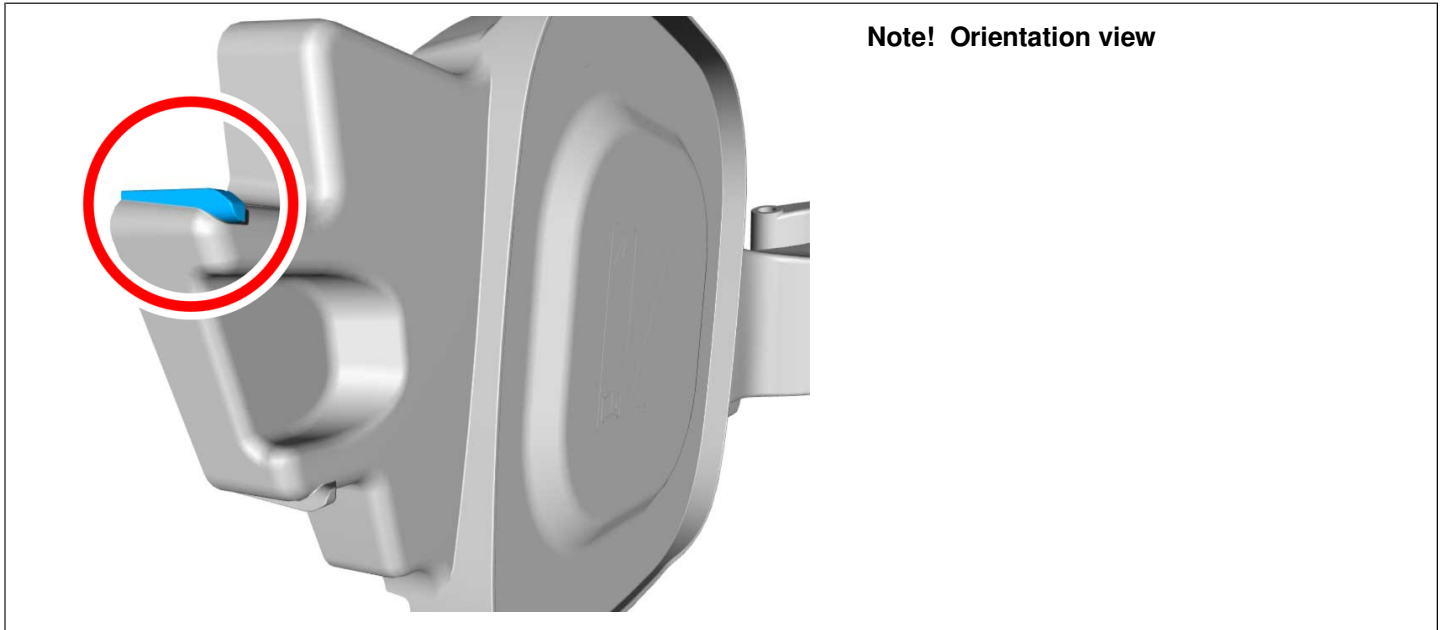
**Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.**

- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.

### Removal



Release the catch.  
Remove the marked part.



**Installation**

To install, reverse the removal procedure.