

**CONTACT INFORMATION:**

Mihai Serban  
 Warranty Manager  
 STE Hackney  
 Phone 330-857-6810  
 Fax 330 857 8451

**SERVICE BULLETIN:** 240320  
**TITLE:** Posilok docking feature - manual bypass  
**DATE:** 3/20/2024  
**CUSTOMER:** Various  
**UNITS EFFECTED:** See list attached  
**SERVICE and WARRANTY:** Service  
**Shop Hours Allowance:** 0.5 hour for inspection and testing

**ISSUE:**

It was brought to our attention that a trailer with Posilok docking solution was not operating as designed. The manual bypass valve leading to the Posilok was not allowing the suspension to disengage prior to travel. This could lead to the constant force of the Posilok riding against the suspension arms instead of the air ride suspension.

**Risk: Damage to the suspension and/or its components.**

**ACTION REQUIRED**

1. Inspect and confirm if the three way valve with Posilok operates as design:

**• In automatic walk lock function (Left position- SLIDER IS UNLOCKED):**

→ When the suspension is dumped to an “aired down” state, Posilok arm automatically engages.

→When the suspension is returned to an “aired up” state, Posilok arm automatically disengages.

**• In manual dock walk bypass function (Right position - SLIDER IS LOCKED):**

→When the suspension is dumped to an “aired down” state, Posilok arm does not engage.

→When the suspension is returned to an “aired up” state, Posilok arm stays disengaged.



2.- Suspension with a manual bypass system operating as designed need no further service.

3. If the suspension does not operate as designed, contact STE Hackney-Kidron Warranty. Mihai Serban at Tel: 330 857 6810 / Mobile 330 749 0337 or mserban@vthackney.com for resolution.

