

# <BULLETIN DRAFT>

## Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Noncompliant

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4/9/2024

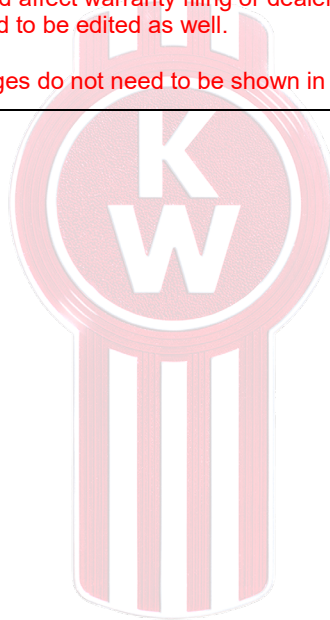
<b>Title (metadata)</b>	Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Noncompliant
<b>Description</b>	Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Noncompliant
<b>Bulletin No.</b>	24KWD/ 24V145 / 2024-121 <i>For Recalls: Recall # / NHTSA # / TC #</i>
<b>Bulletin Category</b>	Vehicle (Recall)
<b>Supplier (Recall Only)</b>	N/A
<b>Service Subject</b>	C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Noncompliant
<b>Section</b>	Brakes - 13
<b>What's New Abstract</b>	<b>SAFETY RECALL – INTERIM NOTIFICATION</b> Certain C500/T440/T470/T660/T680/T800/T880/W900 chassis may have air tank reservoirs that do not meet air volume requirements per FMVSS/CMVSS 121 “Air Brake Systems”. This bulletin will be updated when repair parts and procedures are available.
<b>Revision</b>	N/A
<b>Condition / Complaint / Introduction</b>	Certain C500/T440/T470/T660/T680/T800/T880/W900 chassis may have air tank reservoirs that do not meet air volume requirements per FMVSS/CMVSS 121 “Air Brake Systems”. This may not allow enough brake application to slow the vehicle in an emergency, which may increase the risk of a crash. This bulletin will be updated when repair parts and procedures are available.
<b>Chassis Affected / Situation</b>	868 (697 US and 171 Canada) Model Year 2009-2024 C500/T440/T470/T660/T680/T800/T880/W900 chassis built from 01/09/2008 through 10/26/2023.

# Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Noncompliant / 2024-121

**24KWD/ 24V145**

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<b>Service Action / Resolution</b>	<b>Safety Recall</b> INTERIM NOTIFICATION This bulletin will be updated when repair parts and procedures are available.
<b>Links</b>	<a href="#">KW Chassis List</a> <a href="#">KW US Customer Letter</a> <a href="#">KW Canada Customer Letter (English &amp; French)</a>
<b>Channels</b>	KWUS <input checked="" type="checkbox"/> KWCA <input checked="" type="checkbox"/> KWGS <input checked="" type="checkbox"/>
<b>What's New?</b>	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/> Does this change need to be in the What's New list for 30 days?  <i>Any change that could affect warranty filing or dealer procedures should be shown in the What's New section and may need to be edited as well.</i>  <i>typos/cosmetic changes do not need to be shown in What's New.</i>





A **PACCAR** COMPANY

Kenworth Truck Company  
Customer Service Department  
PO Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5888

Date of Letter

## IMPORTANT SAFETY RECALL Interim Notification



Customer name  
Customer address  
City, State ZIP

This notice applies to your vehicle(s): {VIN} {Multiple VINs to be listed on the back of this page}

Subject: Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Volume Noncompliance.  
NHTSA Recall number: 24V145

Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that certain model Year 2009-2024 C500/T440/T470/T660/T680/T800/T880/W900 chassis manufactures from 01/09/2008 through 10/26/2023 2023 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No.121 Air Brake Systems. These vehicles may have air tank reservoirs with less than twelve times the combined volume of all service brake chambers, which could reduce braking capacity in an emergency and increase the risk of a crash. An audible alarm and warning light in the dash will warn the operator if pressure in the air system is low.

Kenworth has initiated a recall to remedy this issue. You will be notified when the remedy is available and may schedule an appointment with a dealer at that time.

<b><i>The problem is...</i></b>	<b>Air tank reservoir does not comply with FMVSS 121.</b>
<b><i>What your dealer will do...</i></b>	<b>Once repair parts and procedures are available, dealers will make necessary repairs.</b>
<b><i>What you must do ...</i></b>	<b>When parts and procedures are available, contact your Kenworth Dealer to schedule an appointment for repair.</b>

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) with the bulletin number in the subject line

or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to [Kenworth.Campaigns@paccar.com](mailto:Kenworth.Campaigns@paccar.com) so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth  
Director of Service Platforms  
Kenworth Truck Company