4/29/24, 11:03 AM 2024 Mustang



SSM 52449 2024 Mustang - Instrument Panel Cluster (IPC) Display Screen Cracked

Some 2024 Mustang vehicles equipped with a mid-series instrument panel cluster display screen (minor feature code HCAAT) may exhibit a crack on the lower left-hand corner of the IPC display screen. To confirm a vehicle is built with a certain minor feature code, review the build information by double-clicking the vehicle identification number (VIN) in the upper left corner in the Professional Technician System (PTS) website. This crack will be internal and cannot be felt. If the crack cannot be felt, this is a warrantable condition and the IPC display screen must be replaced. Refer to Workshop Manual (WSM), Section 413-01. For claiming, use causal part 10D885 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.