



MAZDA DEALER EMAIL

Date: 4/12/2024

To: Service and Parts Managers

Subject: TSB 02-002/24 Parts Change: CX-90 ABNORMAL NOISE FROM VEHICLE FRONT WHEN TRAVELING OVER A BUMP WHILE TURNING IN LOW-SPEED

Please be aware that Mazda has changed from ordering the individual parts needed for this Technical Service Bulletin repair to ordering a single kit part number. The individual parts are no longer provided by the supplier as single items and cannot be ordered separately. The new kit includes all the items needed for the TSB repair (P/N: KBY0-34-4DX). See parts information below.

To help immediately fill backorders for the dust covers, on Thursday, April 11th all backorders were filled with the new kit and backorders for the single dust covers were cancelled. If you had open backorder(s), in eMDCS you can reference the Customer Purchase Order number for these shipments as "DUSTKIT PUSH".

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
KBY0-34-4D1	Cover, Dust	2	1 piece for one side
KBY0-34-4D2	Cover, Dust	2	1 piece for one side
KBY0-34-4P1	Rivet, Male	6	3 pieces for one side
KBY0-34-4P2	Rivet, Female	6	3 pieces for one side
KBY0-34-4DX	Cover, Dust Set	1	Set includes KBY0-34-4D1 (qty1) & KBY0-34-4D2 (qty1) KBY0-34-4P1 (qty6) & KBY0-34-4P2 (qty6)

NOTE: Individual components are transitioning to dust cover set KBY0-34-4DX. Any further orders for the individual components after 4/10 will not be filled.

With this ordering change, Mazda is building PDC stock to support our demand quantity for repair kits. For now, orders for KBY0-34-4DX will be available by using the Limited Parts Ordering (LPO) screen.

If you have questions related to the cancellation of your dust cover order, contact the DAG by phone at (877) 727-6626 or use the [DAG Email](#) portal

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MAZDA NORTH AMERICAN OPERATIONS