



# Technical Service Bulletin

## 96 Sunglass holder will not close or is stuck closed

96 24 96 2027416/7 April 12, 2024. Supersedes Technical Service Bulletin Group 96 number 15-00 dated August 28, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, S5, A6, and Q5	2009 - 2016	All	Not Applicable
Q7	2009 - 2015		
S6	2009 - 2011 2013 - 2016		
A4, and S4	2010 - 2016		
A4 Avant	2010 - 2012		
A6 Avant	2010 - 2011		
A8	2011 - 2016		
A7	2012		
A4 allroad, S7, S8, Q5 Hybrid, and SQ5	2013 - 2016		
RS 5	2013 - 2015		
RS 7	2014 - 2016		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised header (Remove invalid sales type; MY16 Q7/4L) Revised <i>Technical Background</i> (Modify technical background) Revised <i>Production Solution</i> (Remove production solution) Revised <i>Warranty</i> (Remove warranty table)
6	08/28/2015	Revised title Revised <i>Condition</i> (Added information)
5	7/24/2014	Revised header data (Added model years) Revised <i>Warranty</i> (Updated labor operations)



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## Customer states:

- The sunglass holder in the dome light assembly will not latch closed or is stuck closed.
- The condition may be intermittent.

## Technical Background

The sunglass holder spring latch mechanism has been damaged due to the use of excessive force (e.g. storing glasses that are too large for the compartment) and no longer engages. The locking spring can be replaced separately. There is no need to replace the entire roof module.

## Production Solution

Not applicable.

## Service

Required

## Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
4F0947117	Spring for sunglass holder	1

## Additional Information

All parts and service references provided in this TSB (2027416) are subject to change and/or removal.

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