



Service Bulletin

Bulletin No.: 24-NA-033

Date: April, 2024

TECHNICAL

Subject: HVAC Temperature Control Switch Sticking

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Trax	2024	2024	SOP	October 25, 2023	—	—

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with HVAC SYSTEM-AIR CONDITIONER FRT, MAN CONTROLS (RPO C60)
Condition	Some customers may comment on the HVAC temperature control switch sticking.
Cause	This condition may be caused by a misplaced temperature control cable.
Correction	Reassemble the temperature control cable according to the Service Procedure listed below.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.



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1. Remove the HVAC Control from the I/P as shown in the picture above. Refer to *Heater and Air Conditioning Control with Cable Control Replacement* in SI.
2. Remove the temperature control cable and disconnect the electrical connector from the back of the HVAC control.

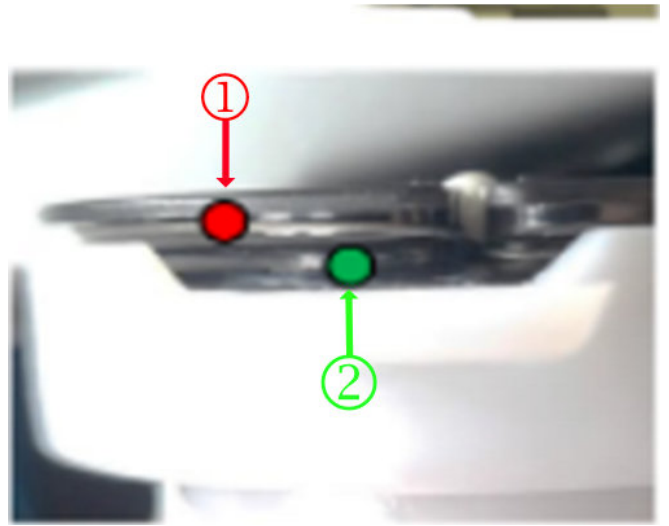


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- 3. Place the cable pulley in the hot position as shown in the picture above.



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- 4. Check the cable position in the temperature cable. If the cable is not in the normal position (1), reposition the cable into the groove (2) as shown in the pictures above.

Note: The wire position needs to be checked with the pulley in the 'HOT' position.



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- 5. Align the control switch and temperature cable. Turn the control switch clockwise and temperature cable counterclockwise to the hot position as shown in the picture above.



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6. Rotate the temperature cable clockwise one turn (360 degrees) to adjust the cable tension, then reconnect the connector to the HVAC control as shown in the video above.
7. Reinstall the HVAC control to the I/P.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4486088*	Repositioning Cable on HVAC Temperature Control Switch	0.4 hr
*This is a unique Labor Operation for bulletin use only.		

Version	2
Modified	Released February 15, 2024 Revised April 18, 2024 – Updated steps 4 and 6 of the Service Procedure.

