

VWoA Compliance

From: Audi Communications <audicomcommunications@audi.ccsend.com>
Sent: Friday, April 5, 2024 3:45 PM
To: VWoA Compliance
Subject: Dealer Communication: IMPORTANT: Q4 e-tron 45/55 Securing Transport Mode



Dealer Communication

To: DP, GM, Sales
From: Audi Operations

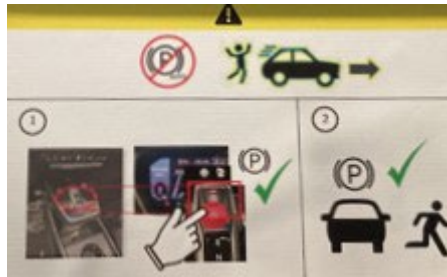
IMPORTANT: Q4 e-tron 45/55 Securing Transport Mode

Dear Authorized Audi Dealers,

We are writing to make you aware of the following topic related to Q4 e-tron 45/55 (including Sportback) production: securing active transport mode due to missing active exit concept.

We would like to inform you that all Q4 45/55 e-tron (including Sportback) units produced after November 6th, 2023, do not have an active exit concept, while in production and transport mode. This means that while in production and transport mode the affected vehicles can only be safely parked when the P button is actively pressed. In production and transport mode, it is therefore essential to ensure that the P button is manually engaged or that the ignition is switched off before the vehicle is parked.

In order to sensitize all staff involved in production, logistics, technical service and sales, a 19x12cm sticker (see below) is attached to the protective film of the center display. The sticker identifies the affected vehicles and serves as a reminder to press the P button before leaving the vehicle.



Please note the following points explicitly:

1. The sticker must not be removed from the vehicle under any circumstances while the vehicle is still in production or transport mode.
2. Particular care must be taken to ensure that the transport mode is deactivated according to the maintenance protocol before the vehicle is handed over to customers. Once the transport mode is deactivated, the information sticker needs to be removed.

It is planned that this topic will be addressed by a forthcoming software update in the near future.

Please reach out to your field team or Audi Distribution Helpdesk (audidistributionsupport@audi.com) if you have any additional questions.

Thank you for your patience in this matter.

Sincerely,
Audi Operations

For more dealer communications, visit the [Communications](#) page on iAudi.

Audi of America | 1950 Opportunity Way, Reston, VA 20190

Unsubscribe.compliance@vw.com

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by audicommunications@audi.ccsend.com