



Audi

# AUDI DEALER COMMUNICATION

## Repair Available – Emissions Recall 37P3 / TCM Software

**This notice is for:** All Dealer Personnel

**Date:** April 25, 2024

**Issue:** Due to a software error in the transmission control unit in affected DSG transmissions, certain fault codes that turn on the malfunction indicator lamp (MIL) cannot be cleared after completion of repairs to resolve the underlying problem with the transmission that turned on the MIL. This issue does not impact tailpipe emissions or vehicle drivability. Stored faults may prevent the vehicle from passing subsequent state inspection and maintenance testing.

- Repair:**
- REPAIR AVAILABLE – April 26, 2024 - Update TCM software
  - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** No parts needed; software update only

**Affected Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2023	A4 ALLROAD	1,152
USA	2023	2023	A4 SEDAN	5,553
USA	2023	2023	A5 CABRIOLET	1,124
USA	2023	2023	A5 COUPE	368
USA	2023	2023	A5 SPORTBACK	6,320
USA	2023	2023	A6 ALLROAD	335
USA	2023	2023	A6 SEDAN	944
USA	2023	2023	A7	396
USA	2023	2023	Q5	29,926
USA	2023	2023	Q5 SPORTBACK	3,661
USA	2023	2023	RS3 SEDAN	447

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – May 2024
  - Loaner/rental coverage – see campaign circular

**Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)**

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal.

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*