

## Clarification to Cascadia Supplier Update - Mekra Mirrors

Communication Type: Product News

Date: 4/23/2024

This message is an addendum to the communication sent Monday April 22, 2024, providing clarification and additional information. Updates to the original communication are in bold below.

On April 10th DTNA Supplier, Mekra experienced a devastating fire at their Manufacturing facility in Escobedo, Mexico. This facility was the single source supplier for Freightliner Cascadia side view mirrors (744-1E4 & 744-1E5). As side view mirrors are required elements of NHTSA certification, DTNA cannot deliver vehicles without side view mirrors installed. Therefore, due to this unfortunate event, deliveries of Freightliner Cascadias must be delayed; ship-short **to end customers or third party upfitters** is not an option.

DTNA is working closely with the supplier, and we will provide updates on estimated delivery delays, as information becomes available. In general, expect a delay of a minimum of 30 days to the **projected** delivery date. **As DTNA works with Mekra, it is also exploring alternative suppliers to provide relief to this situation as quickly as possible.**

At this time, we politely ask that you do not direct delivery date questions to District Sales Managers, CAE, or Where's My Truck.

Please note, as trucks move from production to storage you will see Sales Order Management and Truck Tracker update accordingly. **Per normal procedure, all Cascadias affected by this situation will be ship-shortened to the transporter facility in Laredo, TX, where they will await installation of mirrors when they become available. You will receive the automated ship-short e-mail per normal processes. Cascadias that are scheduled for Custom Truck Services (CTS) work will still have that work completed at CTS in Saltillo prior to shipment to Laredo. Once the affected Cascadias arrive in Laredo, they cannot be shipped to third-party upfitters or any other location until they are retrofitted with mirrors.**

Please share this information with your customers as needed.

Regards,  
Greg Treinen  
Vice President, On Highway Market Development

