

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this letter, please submit your inquiry using the **WSC app on the DTNA Portal.**

REF #: ICI24-016

Effective: 04/23/2024

Release: 04/23/2024

SUBJECT: SF687 Campaign Suspended

This letter is to inform you that campaign SF687, Under-Hood Utility Lamp, will be suspended Tuesday, April 23, 2024. As of Tuesday, April 23, 2024, you will see SF671 marked as "Suspended" in OWL.

It has been determined that a change in work instruction is necessary. Once a revised bulletin is posted to the DTNA Portal, the campaign will be reactivated.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

REF #: ICI24-016

En vigueur: 03/06/24

Date de sortie: 03/06/24

OBJET: FL687 – Campagne Suspendue

Cette lettre a pour but de vous informer que la campagne SF687, Lampe utilitaire sous le capot, sera suspendue le mardi 23 avril 2024. À compter du mardi 23 avril 2024, vous verrez SF671 marqué comme « Suspendu » dans OWL.

Il a été déterminé qu'un changement dans les instructions de travail est nécessaire. Une fois qu'un bulletin révisé sera publié sur le portail DTNA, la campagne sera réactivée.

Si vous avez des questions ou avez besoin de plus d'informations, contactez le service des campagnes de garantie en soumettant une demande à l'aide de l'application Garantie Support Center (WSC), située sur le portail DTNA.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

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