



**2021-2024 MY K5 (1.6L T-GDI) VEHICLES - ECM UPGRADE AND FUEL TANK
VOLUNTARY EMISSIONS SERVICE CAMPAIGN (SC288)**

**Q & A
APRIL 29, 2024**

Q1. What type of campaign is Kia conducting?

A1. *Kia America, Inc. is conducting a Voluntary Emissions Service Campaign to improve the logic in the Electronic Control Module (ECM) to ensure compliance with emissions regulations. Also, the subject vehicles will be inspected and, if necessary, the fuel tank and/or the Purge Control Solenoid Valve (PCSV) check valve will be replaced with a new one.*

Q2. What vehicles are affected by this emissions service campaign?

A2. *Certain 2021-2024 MY K5 vehicles equipped with 1.6L Turbo Gas Direct Injection (GDI) engines manufactured from March 27, 2020 through October 17, 2023.*

Q3. What is the problem with the ECM programming, Fuel Tank, and Purge Control Solenoid Valve?

A3. *The affected vehicles may experience fuel tank swelling due to an issue with the PCSV check valve, which results in pressurized air to flow into the fuel tank. This may cause an inability to fill the vehicle gas tank, illumination of Check Engine Light, and/or vehicle running rough. These conditions may cause the vehicle to release air pollutants which exceed Federal and California standards.*

Q4. Can you describe the emissions service campaign and fix?

A4. *Dealers will update the software programming of the ECM to improve the logic of the PCSV in the vehicle. Also, dealers will inspect the vehicle and, if necessary, replace the fuel tank and/or the PCSV check valve with a new one. This campaign will be performed free of charge at no cost to the customer.*

Q5. Will this cost owners any money?

A5. *No. Kia will perform the emissions service campaign free of charge at no cost to the customer.*

Q6. How long will the repair take?

A6. *The actual time to update the software may be less than an hour. However, the time required to service the vehicle can vary, depending on the dealer's work schedule. Note that if the fuel tank and/or the PCSV check valve need to be replaced, additional time to complete the repair will be necessary.*

Q7. How will owners of the affected vehicles be notified?

A7. *Kia will be notifying owners of the affected vehicles by first class mail on **April 30, 2024**.*

Q8. Where were the vehicles produced?

A8. *The affected vehicles were produced at a Kia assembly plant in the U.S.*

Q9. How many vehicles are included?

A9. *Approximately 236,694 Kia K5 vehicles.*

Q10. Are there any restrictions on an owner's eligibility?

A10. *No.*

Q11. If a customer has an immediate question, where can they get further information?

A11. *The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at www.kia.com (Owner's Section).*