



SERVICE BULLETIN

Release Date: April 16, 2024

IND

Communication #: I-24-05

Model Year(s): 2024

— Confidential and Proprietary —

VERSION: R01 (April 16, 2024) Voluntary Emission Recall

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: CHIEF EVAPORATIVE HOSE ROUTING DECAL

PURPOSE

Indian Motorcycle has determined that some Model Year 2024 Chief motorcycles may not have the evaporative hose routing decal installed. This bulletin affects less than 80 motorcycles.

To address this concern, Indian Motorcycle has released this Service Bulletin to install the missing evaporative hose routing decal.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2024	Chief	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.
	Chief Bobber	
	Super Chief	
	Sport Chief	

CUSTOMER NOTIFICATION

Dealers are required to review their sales records and make arrangements with customers for Bulletin completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Indian Motorcycle will be mailing a notification letter to consumers affected by this Bulletin. Indian Motorcycle will also send an email to owners for whom Indian Motorcycle has a valid email address.

CONTACT INDIAN MOTORCYCLE

If you have questions that are not addressed in this document, contact Indian Motorcycle Service through Ask Polaris or by phone at 800-330-9407 (US Dealers Only).

DEALER - WHAT TO DO?

Dealers are required to review their sales records and make arrangements with customers for Bulletin completion. In addition to consumer units, dealers are required to repair any affected units in their inventory.

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WARRANTY CLAIM INFORMATION

2024 CHIEF, CHIEF BOBBER, SUPER CHIEF, SPORT CHIEF	
Bulletin	I-24-05-AA
Claim Type	SB (Service Bulletin)
Labor Allowance	0.3 hours (18 minutes)
Part Number / Description	2891339 (QTY 1) K-DECAL-VECI/EVAP-24
Parts Availability	Available to order
University of Polaris Video Training Required	NO

Claim Submission:

- **US Dealers:** On DEX, go to Service and Warranty > Warranty Claim and Extended Coverage > Start a New Warranty Claim. Select Service Bulletin > Enter the VIN / PIN and Retrieve Registration. Select I-24-05-AA and Send Claim.

COVERAGE PERIOD

Coverage will begin on April 16, 2024. This bulletin has no expiration date.

FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. The form is viewable on mobile devices by scanning the QR code or on a PC by clicking [HERE](#).



CALIFORNIA PROOF OF CORRECTION CERTIFICATE (P.O.C.)

A California Proof of Correction Certificate must be completed and issued to the vehicle owner by the dealer, for each vehicle affected by this bulletin. Make sure the vehicle owner knows to return this certificate to the DMV if required – otherwise they should retain it for their records. The DMV clerk may ask for the P.O.C when attempting to register the motorcycle.

The format and color of the certificate must match the examples shown below.

NOTE

Make copies of this page on PINK/SALMON or WHITE paper as required.

NOTE

Cut out the P.O.C on the dotted line.

Use this P.O.C. when printing on PINK or SALMON colored paper:

Vehicle Emission Recall - Proof of Correction

License Number	Make	Year Model	Body Type	Vehicle Identification Number

Manufacturer Indian MotorcycleRecall Number I-24-05

The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.

Dealer'sAddress, City, State

Dealership's Authorized

X

Return this certificate to DMV only when required - otherwise retain for your records.

Use this P.O.C. when printing on WHITE paper using a COLOR PRINTER:

Vehicle Emission Recall - Proof of Correction

License Number	Make	Year Model	Body Type	Vehicle Identification Number

Manufacturer Indian MotorcycleRecall Number I-24-05

The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.

Dealer'sAddress, City, State

Dealership's Authorized

X

Return this certificate to DMV only when required - otherwise retain for your records.

REPAIR PROCEDURE

TOOLS REQUIRED

- Safety Glasses
- Clean Rag
- Consumable: Isopropyl Alcohol

I-24-05-AA REPAIR PROCEDURE

VEHICLE PREPARATION

1. Park motorcycle on a flat surface, fully extend side stand, and make sure vehicle is stable.
2. Turn key or ignition switch to OFF position and remove key. If equipped with keyless fob, remove fob from proximity of vehicle.
3. Clean the left side of the swingarm with isopropyl alcohol.



EVAP DECAL INSTALLATION

1. Peel the back off of the EVAP decal.
2. Install the EVAP decal to the RIGHT of the VECI decal.



3. Submit a Service Bulletin Warranty Claim for I-24-05-AA.



Indian Motorcycle
Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT COMPLIANCE NOTICE

This notice applies to your vehicle

Subject: **2024 Chief**

Evaporative Hose Routing Decal

PLEASE READ IMMEDIATELY

VIN: I-24-05

First Name Last Name

Address

City, State ZIP

Dear Indian Motorcycle Owner,

This notice is sent to you in accordance with the requirements of the California Air Resources Board (CARB). Indian Motorcycle has determined that a defect which relates to emission control standards exists in 2024 Chief Indian Motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this notice:

Indian Motorcycle has determined that some Model Year 2024 Chief motorcycles may not have the evaporative hose routing decal installed.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle.

What your dealership will do:

To address this concern, your Indian Motorcycle dealer has been authorized to install the missing evaporative hose routing decal. This work will be performed by your dealer at no cost to you.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697, scan the QR code, or go to <https://www.polaris.com/en-us/help-center/>.



We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world-class products for riders to enjoy.

Sincerely,

Indian Motorcycle Company

External Email Think Before You Click.



Date: April 16, 2024
ATTN: All Service Personnel
Subject: Service Bulletin I-24-05 Released

Service Bulletin I-24-05

Indian Motorcycle has determined that some Model Year 2024 Chief motorcycles may not have the evaporative hose routing decal installed.

To address this concern, Indian Motorcycle has released this Service Bulletin to install the missing evaporative hose routing decal.

[View I-24-05 Service Bulletin](#)

Affected Units

2024 Chief, Chief Bobber, Super Chief, Sport Chief

This bulletin affects less than 80 motorcycles.

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Indian Motorcycle Service by phone at 800-330-9407 or through Ask Polaris with any questions or concerns.

Thank you for your attention.

Sincerely,

- Indian Motorcycle Service



April 16, 2024

Nathaniel,

This notice is sent to you in accordance with the requirements of the California Air Resources Board (CARB). Indian Motorcycle has determined that a defect which relates to emission control standards exists in 2024 Chief Indian Motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

Indian Motorcycle has determined that some Model Year 2024 Chief motorcycles may not have the evaporative hose routing decal installed.

Our records indicate that you are the owner of an **Indian Motorcycle** with VIN **(VIN listed here)** affected by Service Bulletin **I-24-05**.

Owner Next Steps:

- Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle. Your local dealer can be found on our [Dealer Locator](#) web page.

Dealership Next Steps:

To address this concern, your Indian Motorcycle dealer has been authorized to install the missing evaporative hose routing decal. This work will be performed by your dealer at no cost to you.

If you have other questions or feedback, you may contact our Indian Motorcycle Owners Connections Department at **1-877-204-3697** to speak with a representative.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction for riders to enjoy.

- Indian Motorcycle

Received This Notice In Error?

This notice was sent according to our most current registration information. If you no longer own this vehicle, contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

You've received this email from Indian Motorcycle because you are a registered owner of a motorcycle affected by a recent service bulletin.

Please do not reply to this email. To contact us, please call us at **1-800-POLARIS** or visit our [help page](#).