

Over The Air Premature Oil Service Pop-up

Service Category Service Department

Section Function Group 381

Technician Skill Level A

Market North America

Applicability

Mack

Model Years	Models
2024	AN, GR, LR, PI, TE

Introduction

Mack trucks has determined that certain model trucks have the incorrect calibration for the Oil Life Monitor. Customers are experiencing a premature oil service pop-up message on the dash. On affected vehicles an over the air (OTA) software will be pushed out to correct this issue. This OTA will not be claimable as a warranty repair.

Production Change Information

This bulletin applies to vehicles built within the specified production changes below.

Brand	Engine	Emission Level	Starting Build Date	Ending Build Date
Mack	MP7, MP8	EM-USA21	5-July-2023	31-January -2024

Warranty Information

Warranty Note!
This is an Over the Air software update-not a warranty claimable campaign.