



Technical Service Bulletin

Technical Service Bulletin: TSB240046

Released Date: 05-Apr-2024

Isometer Fault Codes 14313, 14314, 14316, 14317

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

- BES CM2450 EV105B
- BES CM2450 EV107B
- BES CM2450 EV110B

Issue Summary

Symptom:

- Reoccurring, intermittent Isometer Fault Codes 14313, 14314, 14316, 14317.

Root Cause

- System control module calibration issue

Verification

- One or more of the following fault codes are inactive: 14313, 14314, 14316, 14317.
- No active fault codes present while high voltage enabled.

Resolution

- If initial customer complaint included the fault codes in this document, inform the customer that these fault codes will **not** affect the operation of the unit.
- Do **not** replace the Isometer.
- Release the unit to service if no other issues are present.
- The issue will be resolved with a future system control module calibration update.

Document History

Date	Details
2024-2-21	Module Created
2024-3-15	Added root cause and updated resolution.
2024-4-4	Updated Root Cause, Verification, and Resolution.

Last Modified: 05-Apr-2024
