Check engine lamp activated, coolant warning message, and engine fan running at full speed

Topic number LI20.00-P-076708

Version 3

Function group 20.00 - General

Date 4/15/24

Validity 254 GLC-class

Reason for change Validity updated, 254.347 GLC coupe added

Complaint

Check engine lamp activated, coolant warning message, and engine fan running at full speed.

Below fault codes stored in N127 PTCU related to LIN network components.

U063200, U063287, U02A900, U02A987, U0698E4, U0698E5, U02C800, U02C887, U063B00, U063B87

Cause

Under analysis.

Remedy

Disconnect 12V battery and leave for 20 minutes. Reconnect battery and clear fault codes. Perform 2 test drives, with at least 5 minutes in between with ignition off.

If vehicle operates normally, it can be released to the owner.

If symptom reoccurs create a TIPS case with below information:

- Initial quick test showing fault codes.
- Details on events/scenario leading up to symptoms

WIS-References		
Document number	Title	Note
AR54.10-P-0051WTC	Disconnect/connect ground line of battery for 12 V on-board electrical system	

Symptoms	

XENTRY Tips

Power generation > Engine cooling system > Engine fan > Runs permanently		
Power generation > Engine cooling system > Engine fan > Noise		
Power generation > Engine cooling system > Indicator lamp > Illuminates yellow		
Power generation > Engine cooling system > Display message > Coolant - Serviced Required		
Power generation > Engine management > Indicator lamp > Engine diagnosis > lit		

Control unit/fault code				
Control unit	Fault text			
N127 - Control unit "Drivetrain" (PTCU) (CPC3)	U063B87 - Communication with regulation valve 'High temperature circuit' has a malfunction. The message is missing.			
	U063B00 - Communication with regulation valve 'High temperature circuit' has a malfunction			
	U02C887 - Communication with the component 'Exhaus flap 2' has a malfunction			
	U02C800 - Communication with the component 'Exhaus flap 2' has a malfunction			
	U0698E5 - Communication with coolant pump 2 of the low-temperature circuit has a malfunction			
	U0698E4 - Communication with coolant pump 2 of the low-temperature circuit has a malfunction			
	U02A987 - Communication with coolant pump 1 of the charge air cooler has a malfunction. The message is missing.			
	U02A900 - Communication with coolant pump 1 of the charge air cooler has a malfunction			
	U063287 - Communication with electric fan 1 has a mal- function. The message is missing.			
	U063200 - Communication with electric fan 1 has a malfunction			

Operation numbers/damage codes					
Op. no.	Operation text	Time	Damage code	Note	