

105 Second Street NW
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tiffinmotorhomes.com



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VIN:

**Cummins Campaign C2746
DEF Sensor and Engine Control Module Calibration**

April 19, 2024

Dear Tiffin Motorhome Customer,

Please see the enclosed letter from Cummins Inc, about an emissions recall that involves the motorhome identified by the VIN above. Please arrange to have this update completed at an authorized Cummins service center. If you have any questions or need help finding a local Cummins service center, please contact Cummins by phone at 1-800-CUMMINS or visit their website, care.cummins.com.

Cummins will need the engine serial number (ESN) and original in-service date (ISD) for the motorhome. This information is located below.

VIN:

ESN:

ISD:

Thank you for your attention to this matter,

Tiffin Motorhomes Recall Department



March 25, 2024

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the U.S. Clean Air Act, California Health & Safety Code, and Canadian Environmental Protection Act, 1999, as applicable. Cummins Inc. has determined that a defect which relates to a prescribed emission standard exists in certain engines. Our records indicate that you possibly own a product that requires an emissions recall. Please refer to the attached table for engines that may be affected by this issue.

Cummins Inc. has launched a campaign that may affect your engine. Due to a market shortage, Diesel Exhaust Fluid (DEF) sensors were unavailable to replace faulty sensors in the field, and the engine software was temporarily modified to account for continued operation with a faulty sensor until replacement sensors were available. Vehicle performance, other engine components, or drivability are not affected. The DEF sensor is used to indicate how much DEF is left in the tank, DEF quality, and DEF temperature. Failure to measure accurate level, quality, and temperature may lead to emission concerns. This campaign will install an engine control module calibration as well as confirm and/or install a new DEF header. The software is available, and Cummins certified service locations have instructions to repair your vehicle and parts (if applicable). The repair will be performed free of charge and take approximately 1 hour and 0 minutes to 3 hours and 30 minutes to complete depending on vehicle configuration.

California residents: The State of California may require the completion of emission campaign repairs prior to vehicle registration renewal. Your Authorized Cummins Repair location will provide you with an Emission Campaign Proof of Correction Form after the campaign is performed. **Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the campaign has been performed. To ensure your full protection under the emission warranty provision, it is recommended that you have your engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your engine. Please help update our records if you have sold the engine to another owner with the included product registration card or by visiting <https://prodreg.cummins.com>.**

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. This action is set to expire on January 31st, 2029. To learn more, confirm your eligibility and schedule a service appointment. Please call your local Cummins certified service location or Cummins Care by visiting us on the web at <https://care.cummins.com> or you are welcome to contact us at 1-800-CUMMINS. If you have already had this recall performed, no further action is required. Please disregard this notification.

Sincerely,
Cummins Campaign Administration