


Lower Multifunction Steering Wheel Button Group (A74/2) Display inoperable

Topic number	LI82.90-P-075727
Version	3
Function group	82.90 - On-board communications system, multifunction steering wheel, central control functions
Date	4/29/24
Validity	Model series 206, 232, 295 and 297 with code U88
Reason for change	added additional note

Complaint

The display in the Lower Multifunction Steering Wheel Button Group (A74/2) may be completely or partially inoperable (see attached picture).

Note: There is no loss of vehicle functionality due to this complaint

Attachments	
File	Description
ASCM223 complaint.jpg	complaint picture
	

Cause

The complaint may occur when a new user profile is created in MBUX. The cause of the problem may be a fault in the DRVU software (N145/1).

Remedy

Please update the software in the AMG drive unit (N145) to the following level or newer. Software A0019024902.

If a fault profile still occurs in the ASCM (A74/2) even with the correctly installed software (N145), please create a TIPS case and reference this LI.

NOTE: Do not replace parts for this complaint

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Chassis/suspension > Steering system > Multifunction steering wheel control buttons > Malfunction

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			4601C52	Display fault ASCM223
			4601D52	Display fault ASCM223