

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Launch Notification Update SCN Coding for DRVU Control Unit MY23 C-Class, GLC, S-Class, and SL (206, 223, 232, and 254 platform)	DATE: April 5, 2024

IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



Service Campaign Launch Notification		April 5, 2024
Campaign No. :	Campaign Desc. :	Update SCN Coding for DRVU Control Unit
2024020005	23P5498106	
<p>This is to notify you of the Service Campaign Launch to update the SCN coding for the drive unit “DRVU” Control Unit in 66,944 Model Year (“MY”) 2023 C-Class, GLC, S-Class, and SL (206, 223, 232, and 254 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on April 5, 2024.</p>		
Background		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2023 C-Class, GLC, S-Class, and SL (206, 223, 232, and 254 platform) vehicles, the DRVU control unit does not correspond to current production specifications. As a result, an incorrect fault stored message may appear (e.g. U188D00 and U015400) in the instrument cluster, indicating a “missing signal,” when in fact such signal is not required at this time.	
What We’re Doing	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the SCN coding for the DRVU Control Unit.	
Parts	The remedy is available and can be performed as necessary.	
Vehicles Affected		
Vehicle Model Year(s)	2023	
Vehicle Model	C-Class, GLC, S-Class, and SL	
Vehicle Populations		
Total Campaign Population	66,944	
Next Steps/Notes		
Customer Notification Timeline	Customer in-vehicle notification to be sent.	
AOMS/SOMS	AOMS – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2024020005, April 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class, GLC, S-Class, and SL (206, 223, 232, and 254 platform)
Model Year 2023**

Perform SCN Coding in DRVU Control Unit

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2023 C-Class, GLC, S-Class, and SL (206, 223, 232, and 254 platform) vehicles, the DRVU control unit does not correspond to current production specifications. As a result, an incorrect fault stored message may appear (e.g. U188D00 and U015400) in the instrument cluster, indicating a “missing signal,” when in fact such signal is not required at this time. An authorized Mercedes-Benz dealer will update the SCN coding for the DRVU Control Unit.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 66,944 vehicles are affected.

Order No. P-SC- 2024020005

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Perform SCN Coding in DRVU Control Unit

- i** • Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
 - Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical system battery** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.
- i** If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Perform **SCN coding in DRVU** control unit.
 - i** To do this, select menu item "Quick test view → **N145, N145/1 or N4 (DRVU)** → Adaptations → Control unit update → Update of SCN coding".
 - i** Then follow the user guidance in XENTRY Diagnosis.
3. Perform **teach-in process for the "rear wing"** component part.
 - i** **Only for model 232.**
 - i** To do this, select menu item "Quick test view → **N145 Transmission mode Control Unit (DRVU)** → Adaptations → Teach-in processes → Teach-in process for "rear wing" component part".
 - i** Then follow the user guidance in XENTRY Diagnosis.
4. Disconnect XENTRY Diagnosis

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 981 06	02-9446	Perform SCN coding in DRVU control unit (with XENTRY Diagnosis connected)	0.1
	12-2105*	Perform teach-in process for the “rear wing” component part Only for model 232 (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* Invoice operation items only on one of the workshop orders, if two or more software updates or SCN codings are performed during a single workshop visit.

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*