Service Information

Offboard Diagnostic Information System Service (ODIS Service)   **Number: VOS-24-47**

Subject: **97HB or 97ZZ A5 Module Front Camera** Hotfix Instructions   **Date: Apr. 17, 2024**

Supersedes VOS-24-44 due to Diagnostic content update to 2.49.17

> *Important:*
> *We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.*

1.0 – Introduction

The hotfix applies to the ID.4. If you are getting an error programming the A5 Module Front Camera.

Software configurations S313 or A321

!! The Hotfix must be removed after performing the diagnostic procedure. !!

2.0 – Prerequisite

ODIS Service **Diagnostic Content version 2.49.17** must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to: **Info > Versions.**

Verify Diagnostic Content version:

didb_GFS-v.en_US: 2024.04.02 / 2.49.17

Service Information

3.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and logon to **vwhub.com**

2. Navigate through **Elsa2Go>Service References>Software/Hardware Updates**

3. Search for **VOS-24-47 97HB or 97ZZ A5 Module Front Camera Hotfix Zip File**

4. Click the **VOS-24-47 97HB or 97ZZ A5 Module Front Camera Hotfix Zip File** 🔗 and **save** it to your Windows desktop.
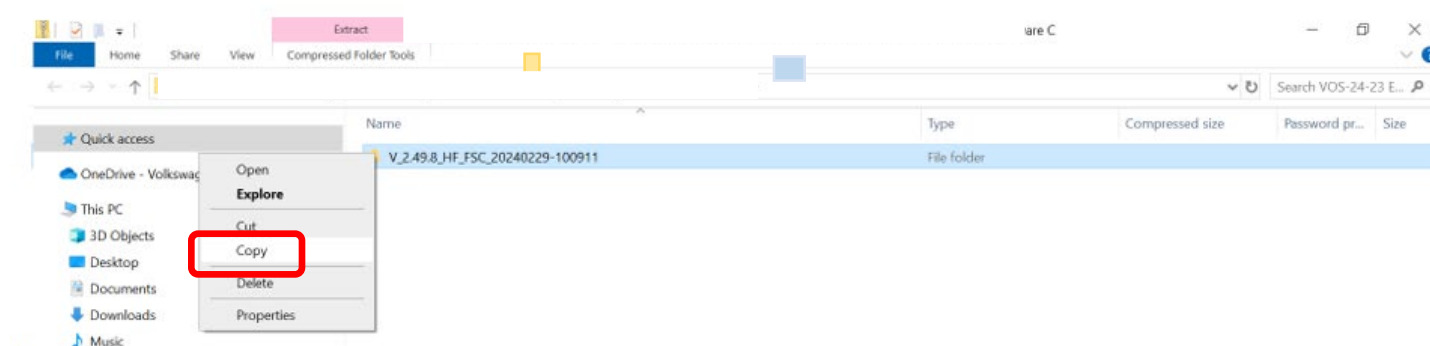
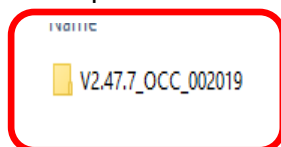5. Close your browser.

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6. Browse to the desktop and double-click the **VOS-24-47 97HB or 97ZZ A5 Module Front Camera Zip File** to open it.

7. Right click the file (example only) name and select **Copy:**

8. Right click anywhere on the Windows desktop and select **Paste.** This file icon (example) must appear on the desktop:
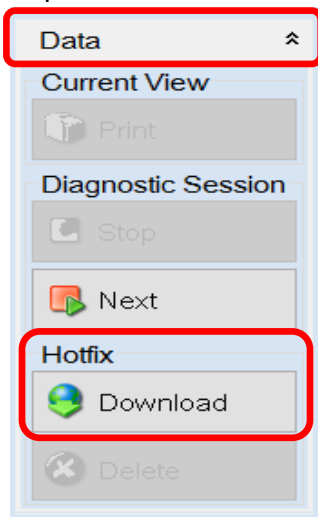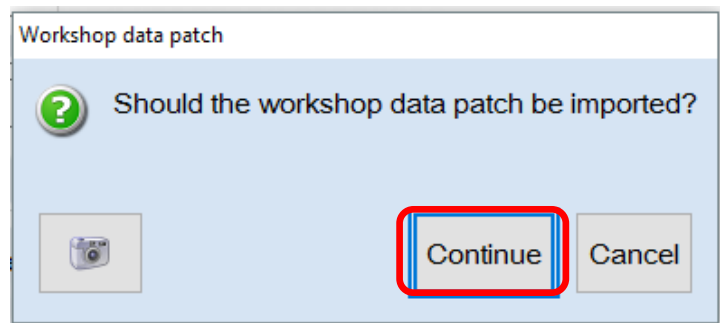

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4.0 – Install Hotfix into ODIS Service

1. Open ODIS Service ("Run as Administrator")

2. Expand the **Data** submenu and click **Download** (under **Hotfix**):
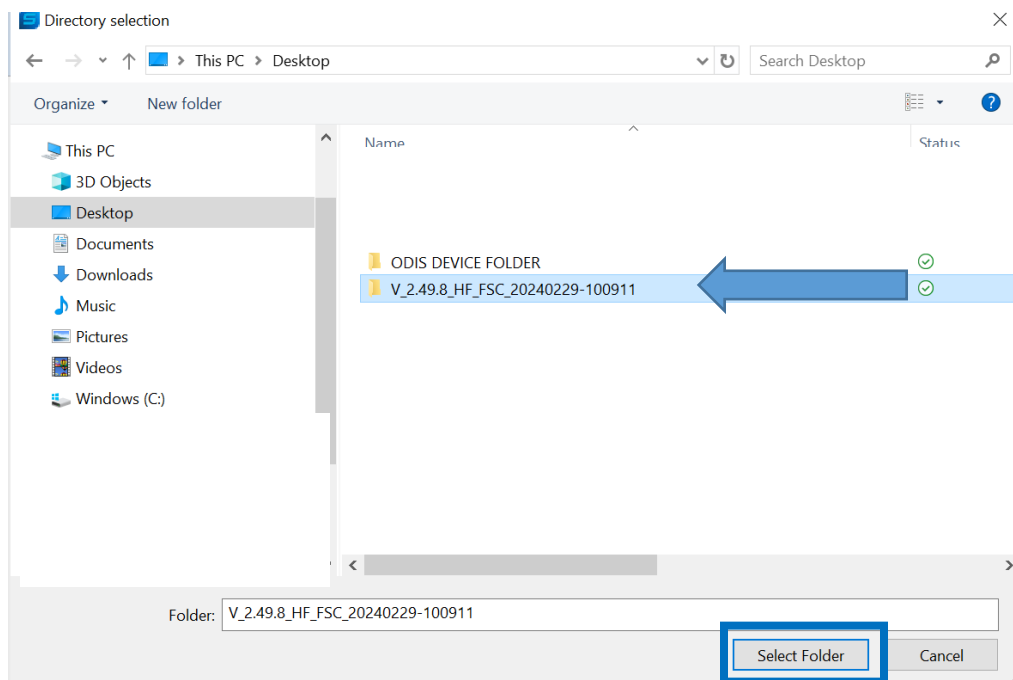

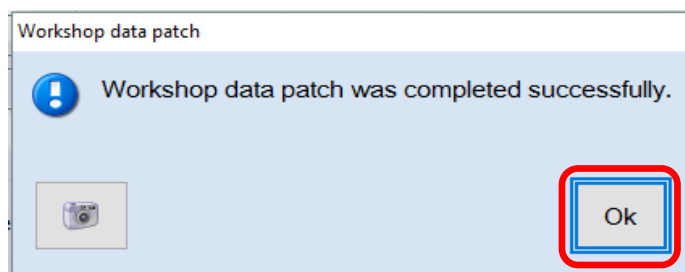3. Click **Continue:**

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4. A Directory Selection window will appear. Browse to and **highlight the Hotfix file** *(example only)***,** then click **Select Folder:**

5. Click **OK**:

6. Perform the diagnostic procedure.

Important:

The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.
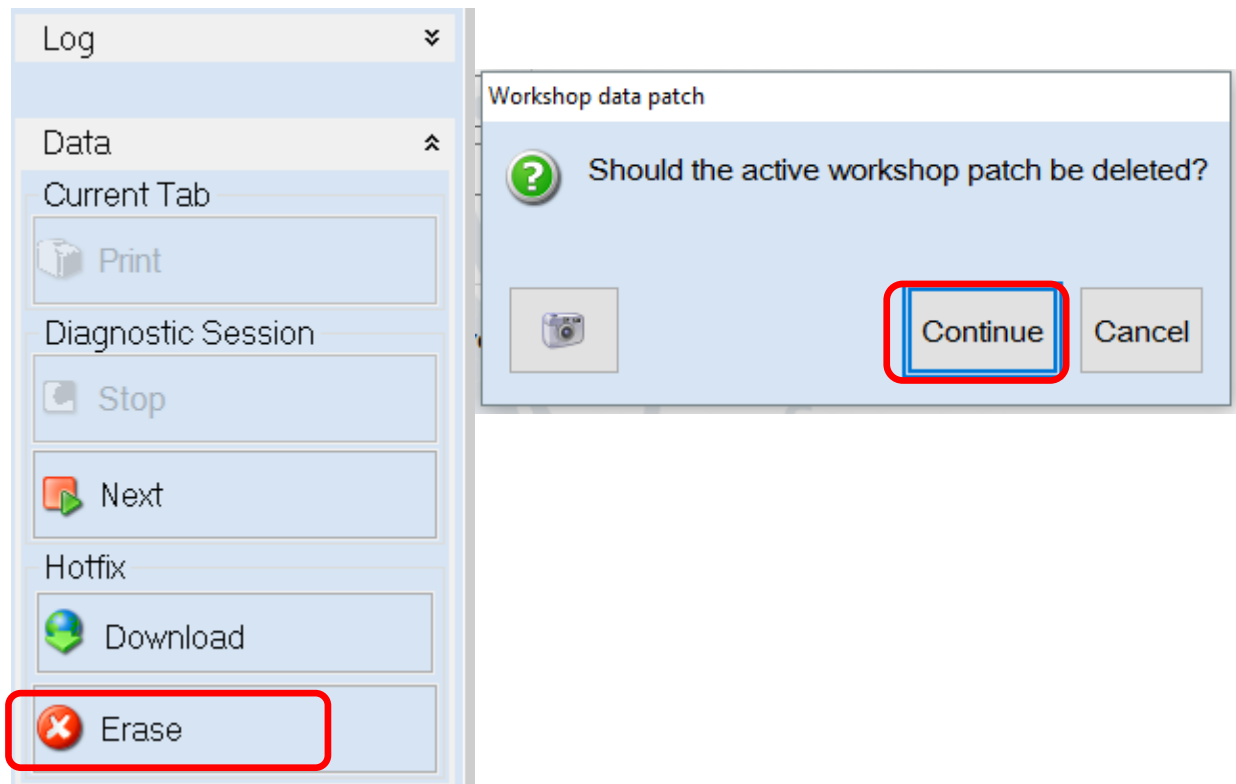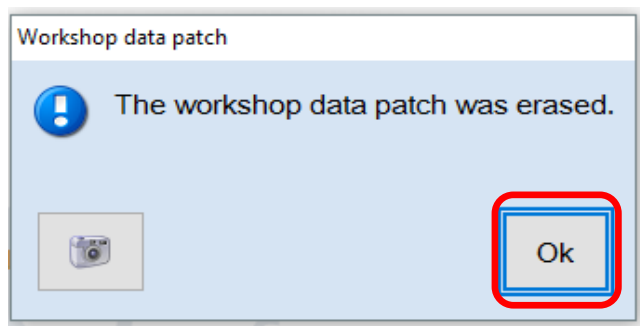

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![Volkswagen logo]

5.0 – Uninstall the Hotfix from ODIS Service

1. Select **Erase** (under Hotfix), then **Continue:**

2. Click **OK** and close ODIS Service**:**