SIL

SERVICE INFORMATION LETTER

Allison Transmission

SUBJECT: GM T14 TCM Compatibility

MODELS AFFECTED: 1000 Series™ and 2000 Series™ Transmissions

Introduction:

The 4th Generation A50 TCM cannot be replaced with a GM T14 TCM as it is not compatible with the Allison controls system.

Serviceability:

It has come to our attention that the GM T14 TCM is being sold in place of an A50 TCM. The GM T14 TCM may possibly be used as a replacement for the A50 TCM in some applications; it is not a suitable replacement in the GMT 560 medium-duty trucks from GM and Workhorse chassis using the GM powertrain.

The 4th Generation A50 TCM (P/N 29545535) used in the GMT 560 medium-duty trucks from GM and Workhorse chassis using the GM powertrain can only be serviced with another A50 TCM (P/N 29545535).

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Please Note: *Allison Transmission Service Information Letters are intended for use by professional, trained technicians, not for the "do-it-yourselfer." They are written to inform those technicians of conditions that may occur on some transmission models (or serial numbers ranges) or to provide information that could assist in the proper servicing of a specific Allison transmission. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, do not assume that the Service Information Letter applies to your transmission, or that your transmission has the condition described. Product evolution and information updates are inevitable. Please see your authorized Allison Transmission service dealer or distributor to understand if your particular transmission may benefit from the information contained within the Service Information Letter.*