



Audi

AUDI DEALER COMMUNICATION

Repair Available – UPDATE 97HY / Central Electronics Control Module Update – (NVLW)

This notice is for: All Dealer Personnel

Date: April 03, 2024

Issue: The central electrics may prevent the vehicle from starting under certain circumstances. In some cases, the vehicle can no longer be started as a result.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2024	A3	8,703
USA	2022	2024	RS3	597
USA	2023	2024	S3	654
CAN	2023	2024	A3	812
CAN	2023	2024	S3	226

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in ELSA on the day of repair to verify that a VIN qualifies for repair under this action. ELSA is the only valid campaign inquiry & verification source.*

- Repair:**
- REPAIR AVAILABLE – April 04, 2024 - Update Central Electronics control module
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See UPDATE technical bulletin for required materials.

Notes: Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

- Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions. Therefore, consistent with general policy governing Updates, customers will not be receiving letters about this action.
- Each vehicle coming into your workshop (for maintenance or any other service visit) that shows this Update code open in ELSA on the day of repair should have the work completed.
- Affected vehicles in dealer inventory **cannot be delivered** to consumers until this Update is completed.
- To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the OMD Web system

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.