



SIB 51 11 24

2024-04-09

INTERFERENCE BUZZING NOISE FROM THE CENTER AUDIO SPEAKER IN THE DASHBOARD

 THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description
U10	X2 Sports Activity Coupe
U11	X1 Sports Activity Vehicle

SITUATION

Buzzing sound from the center speaker of the dashboard when audio is on.

Note: See attached video V51 04 24.

CAUSE

Protruding plastic weld below the holder of the center speaker.



CORRECTION

Apply a felt strip between the center speaker holder and the air duct.

PROCEDURE

Verify that the buzzing sound is present from the center speaker when the audio is on. If so, continue to step 1.



1. Remove the center speaker trim and speaker following the repair instructions listed in ISTA/AIR (65 13 060).



2. Apply a felt strip (50 mm length / 10 mm width) between the center speaker holder and the air duct.

3. Reinstall the speaker and speaker trim, and reassess the noise.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK

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Part Number	Description	Quantity
54 34 7364803	Felt strip (118 mm x15 mm x1.5 mm)	Sublet

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks as described below.

Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time)	WT FRU
Or		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, together with performing the repair below:

Repair Code:	5145003900	Complete dashboard panelling (including carriers) Unpleasant noises
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Only one Main work flat rate labor operation code can be claimed per workshop visit. Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
65 13 060	Removing and installing/replacing the loudspeaker (Main work) (Mid-range speaker) (in dashboard trim)	As applicable
Or:		
65 13 560	Removing and installing/replacing the loudspeaker (Plusposition) (Mid-range speaker) (in dashboard trim)	As applicable
And:		
51 99 000	Work time to cut to size and apply felt strip between the center speaker holder and the air duct (in dashboard)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 65 13 560 instead of 65 13 060.

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply material (Do not use the BMW part number for claim submission)	See the sublet reimbursement calculations below
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net price amount for the proportional quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application

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“Search” icon. If the “Vehicle Selection” window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the “Flat Rate Units” button and enter a flat rate labor operation code number “without spaces” in the field to the right, click on the “Search” icon to display the corresponding listing of “Flat rate unit group details” that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[51 04 24](#)

