



SIB 01 01 24

2024-04-11

I12 (I8) EVAP SYSTEM PURGE (VENT) VALVE EXT LTD WTY (ELW) 10
YRS/120,000 MILES

 THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Year	Model Description	Engine
I12	2016 to 2017	i8 Coupe	B38T

Note: The Model listing above is for informational purposes only, it is not the only deciding factor.

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

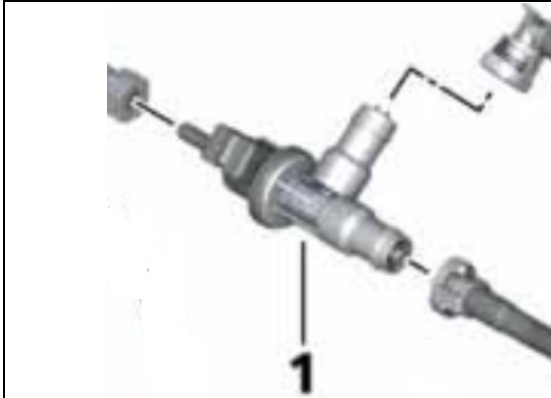
SI B01 01 24 (RC 13 90 90 03 00): For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and/or workmanship has been extended to 10 years / 120,000 miles as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component-Specific Extended Limited Warranty



For the eligible vehicles and for the issue described below, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **Evaporative Emission Control (EVAP) System's Purge Valve** to:

- **10 years/120,000 miles as determined by the vehicle's original in-service date.**

This component-specific extended limited warranty (ELW) applies to defects in materials or workmanship.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

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CAUSE

Over time, the EVAP system's vent (purge) valve may develop material and operational issues, this can cause hard starting, and a rough running engine, especially at idle.

There could also be an audible metallic noise emanating internally from the purge valve.

Additionally, your vehicle will store the corresponding fault codes that may also be generated, and the Malfunction Indicator Lamp (MIL) will illuminate.

One or more of the following or similar fault codes may be entered in the DME fault memory:

- 118001 - mixture control: Mixture too lean,
- 118401 - mixture control: Mixture too lean, large deviation,
- 190F08 - fuel tank ventilation system: malfunction,
- 191C02 - fuel tank ventilation system, 2nd discharge point: malfunction, and/or
- 195014 - differential pressure sensor, tank vent valve, signal: stationary

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle listed above arrives at your center with the issue described in this Service Information Bulletin, perform the corresponding diagnosis and when applicable, replace the EVAP system's vent (purge) valve as instructed or as determined by the diagnosis.

Any other required EVAP system-related repairs are not covered under this ELW coverage. When applicable, invoice these items on the repair order separately, and review for other coverage that may apply.

PARTS INFORMATION

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	Fuel tank breather valve	1

Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoice these items separately under the Repair Code below.

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), this component-specific 10 years (120 months)/120,000-mile extended limited warranty coverage for defects in materials and/or workmanship applies to qualifying repairs performed by authorized BMW centers.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

For the issue described in this bulletin, the replacement vent (purge) valve is then covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues, or issues due to outside influence are not covered by this extended limited warranty. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Qualifying Repairs – Claim Submission

Repair Code:	1390900300	I12 B38T US tank purge valve (MY 2016/2017)
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as needed:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	Work time (WT)
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU
And, if needed:		
16 00 510	Leak detection on fuel tank and tank ventilation system (Associated work) (Work time)	5 FRU
And:		
13 90 500	Replacing tank venting valve	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006, 00 58 500, and 16 00 510 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to [SI B01 01 20](#) or [#/bulletin/010720?type=sibB01 07 20](#) for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If two or more model vehicle choices show, select the applicable Model, or enter the full VIN (17 characters) instead. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available.

Previous Customer-Pay Repairs – Extended Limited Warranty Reimbursement

BMW of North America, LLC (BMW NA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific extended limited warranty.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

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Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues, or issues due to outside influence are not covered by this extended limited warranty. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- B-ELWR Purge Valve 10Y120M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center
Attention: B-ELWR Purge Valve 10Y120M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B010124_AT_1 Sample Cust Letter.pdf](#)



47911 HALYARD DRIVE
STE. 200
PLYMOUTH, MI 48170
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

066557-T1-P1-000085

Sample
Sample
Sample



April 2024

This **“Important Limited Warranty Information,”** effective with the date listed above, applies to the BMW model with the Vehicle Identification Number (VIN) of **5UXCWSEEDSAMPLE01**.

Dear BMW Owner/Lessee:

BMW of North America, LLC (“BMW NA”) is committed to delivering the ultimate in product satisfaction to our customers, toward that end, BMW is extending the limited warranty for the:

- **Evaporative Emission Control (EVAP) System’s Purge Valve,** on the above-referenced vehicle to:
- **10 years/120,000 miles, as determined from your vehicle’s original in-service date.**

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is not a notice of a Recall or Service Action. This is a notice of a “component-specific extended limited warranty.”

Over time, the EVAP system’s vent (purge) valve may develop material and operational issues, this can cause hard starting, and the engine to run rough, especially while idling. Additionally, the Malfunction Indicator Lamp (MIL) may also illuminate.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of the “component-specific” extended limited warranty coverage corresponds and applies to a required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the “covered purge valve repair work” free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse “qualifying customer-pay repairs” performed **prior** to the release of this component-specific extended limited warranty, as described in this letter.

Our product’s integrity is essential to BMW’s success, and your trust. We are determined to exceed those expectations and hope this warranty extension will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC

Company
BMW of North America, LLC
BMW Group Company

Mailing Address
PO Box 1227
Westwood, NJ
07675-1227

Website
www.bmwusa.com



BMW Evaporative Emission Control (EVAP) System Purge Valve: Extended Limited Extension (ELW)**Previous Customer-Pay Repair – Required Documentation Checklist****VIN: 5UXCWSEEDSAMPLE01**

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation.

Repair Questions	Responses	
Was the vehicle's Evaporative Emission Control (EVAP) System Purge Valve replaced?	Yes, next	No, action not needed
Did you pay for "this" repair?	Yes, next	No, action not needed
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 10 years (120 Mths) /120,000 miles?	Yes, next Within 10/120	No, action not needed
Did the repair facility's diagnosis confirm "this" component failed? (It did not fail due to another, or outside issue with your vehicle)	Yes, see below	No, action not needed

Proceed to page three (3) only when "all" your responses are "Yes," and the documentation review is completed.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This document must include the following information:

- Customer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete and/or non-authentic repair order/invoice documentation will not be accepted.



BMW Evaporative Emission Control (EVAP) System Purge Valve ELW

Previous Customer-Pay Repair - Reimbursement Request

VIN: 5UXCWSEEDSAMPLE01

For the BMW model with the Vehicle Identification Number (VIN) listed in this letter, BMW of North America, LLC (“BMW NA”) will reimburse “qualifying customer-pay repairs” that were performed **prior** to the release of this component-specific extended limited warranty.

Customer-pay repairs are subject to the same vehicle and coverage eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at www.BMW-RP.com under the following reference:

- B-ELWR Purge Valve 10Y120M

Reimbursement Request Procedures

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (Completed letter page two (2), and the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center
Attention: B-ELWR Purge Valve 10Y120M
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.



