

Technical Journal

TITLE:

Outer rear view mirror jamming

REF NO: TJ 36763.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2024-02-20	STATUS DATE: 2024-04-16
FUNC GROUP: 8460	FUNC DESC: Outside mirrors	Page 1 of 3	

Attachment

File Name	File Size
TJ 36763_1.JPG	0.0576 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*CSCs added

To support the VIDA fault tracing about folding function for outer rear view mirror, please follow advise under "Service".

CSC Customer Symptom Codes

Code	Description
3I	Door mirrors/Folding does not work
SM	Door mirrors/Electrical adjustment does not work
XP	Door mirrors/Folding does not work
VO	Rear view mirror/Adjustment does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		-	202007-999952

Technical Journal 36763.2.0

SERVICE:

Start by open the cover, according to VIDA instruction VCC-502570-2.

Check the wiring. If the cables to the mirror are stuck or wrongly assembled, see step 1. If the cables are correctly assembled, see step 2.

1. Assemble the cable correctly and then lock/unlock the car. If the symptom remains, see step 2.
2. Use Wurth Dry Lubricant Spray (PTFE) with part number 0893550 and spray underneath the mirror at the base. See attachment.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in repair order text.

VST Operation Number

VST Operation Number	Description
99922-2	General reimbursement acc. to TJ/QB
99921-2	General reimbursement acc. to TJ/QB

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8460.

To view TJ attachment continue to next page. This TJ has one attachment.

