



Technical Service Bulletin

92 Rear view camera washer jet pressure low

92 24 38 2073568/1 April 5, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro	2019 2021 - 2023	All	Not Applicable
e-tron Sportback quattro	2020 - 2024		
e-tron S	2022 - 2024		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

Condition

Customer statement:

When using the washer system for the rearview camera, the pressure is insufficient to clean the lens of the camera.

Workshop findings:

The system pressure of the mono pump is not high enough.

Technical Background

The mono pump is unable to produce enough system pressure.

Production Solution

Change from mono pump to dual pump design.

Service

Ensure there is no other reasons for low system pressure, ex: low washer solvent, filter on pump clogged, system voltage low, obvious kinks in visible lines etc.

If no other reason for low pressure is present, replace the mono pump with the dual pump version.

Install the plug on the black outlet on the pump.



Technical Service Bulletin

- Dual pump **1K6 955 651**
- Plug **3V0 955 235 A**

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9294		
Damage Code:	0011		
Labor Operations:	Removing and installing pump for rear window wiper system	9289 1900	See SRT with associated operations
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2073568/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

The part numbers mentioned in this TSB are different than the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
1K6 955 651	Dual pump	01
3V0 955 235 A	Plug	01

Additional Information



Technical Service Bulletin

All parts and service references provided in this TSB (**2073568**) are subject to change and/or removal.

©2024 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.