

Offboard Diagnostic Information System Service (ODIS Service) Number: VOS-24-37

Subject: 97HB or 97ZZ A5 Module Front Camera Hotfix Instructions Date: Mar. 29, 2024

Supersedes VOS-24-32 due to Diagnostic content update to 2.49.15

Important:

We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.

### 1.0 – Introduction

The hotfix applies to the ID.4. If you are getting an error programming the A5 Module Front Camera.

Software configurations S313 or A321

**!!** The Hotfix must be removed after performing the diagnostic procedure. **!!** 

### 2.0 – Prerequisite

ODIS Service **Diagnostic Content version** 2.49.15 must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to: Info > Versions.

Verify Diagnostic Content version:

didb\_GFS-v.en\_US: 2024.04.00 / 2.49.15

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### 3.0 – Download Hotfix

- 1. Open a Web Browser on the diagnostic device and logon to vwhub.com
- 2. Navigate through Elsa2Go>Service References>Software/Hardware Updates
- 3. Search for VOS-24-37 97HB or 97ZZ A5 Module Front Camera Hotfix Zip File
- 4. Click the VOS-24-37 97HB or 97ZZ A5 Module Front Camera Hotfix Zip File

and save it to

5. Close your browser.

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6. Browse to the desktop and double-click the VOS-24-37 97HB or 97ZZ A5 Module Front Camera Zip File to open it.

7. Right click the file (example only) name and select Copy:

$\rightarrow -\uparrow$			-	v D		Search VOS-24-23 E	
* Quick access		Name	Туре	Compressed size	Password pr	Size	
<ul> <li>OneDrive - Volkswag</li> <li>This PC</li> <li>3D Objects</li> <li>Desktop</li> </ul>	Open Explore	V_2.49.8_HF_FSC_20240229-100911	File folder				
	Cut Copy						
Documents	Delete						
Downloads	Properties						

8. Right click anywhere on the Windows desktop and select **Paste.** This file icon (example) must appear on the desktop:



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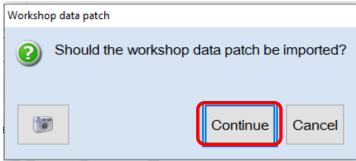


### 4.0 – Install Hotfix into ODIS Service

- 1. Open ODIS Service ("Run as Administrator")
- 2. Expand the Data submenu and click Download (under Hotfix):



#### 3. Click Continue:



#### (continued)

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4. A Directory Selection window will appear. Browse to and **highlight the Hotfix file** (*example only*), then click **Select Folder**:

Directory selection			×
$\leftarrow$ $\rightarrow$ $\checkmark$ $\uparrow$ $\blacksquare$ $>$ This PC $>$ Desktop	0	✓ ♥ Search Desktop	Q
Organize 🔹 New folder			= • ?
<ul> <li>This PC</li> <li>3D Objects</li> <li>Desktop</li> </ul>	Name ^		Status
	ODIS DEVICE FOLDER		$\odot$
Downloads	V_2.49.8_HF_FSC_20240229-100911	ζ	$\odot$
<ul> <li>J Music</li> <li>■ Pictures</li> <li>Wideos</li> <li>Windows (C:)</li> </ul>	4		>
Folder: V_2.49.8_HF_F	SC_20240229-100911	Select Folder	Cancel

#### 5. Click OK:



6. Perform the diagnostic procedure.

#### Important:

The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.

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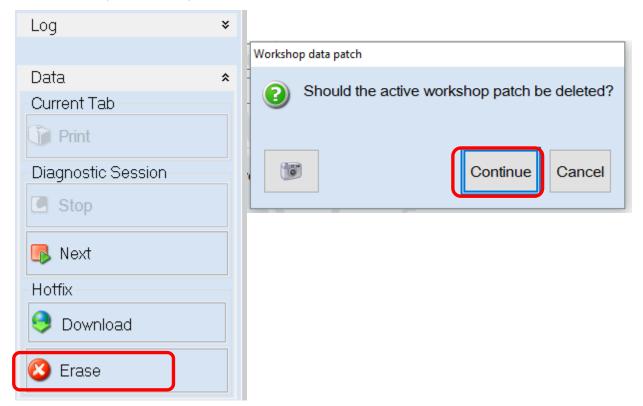
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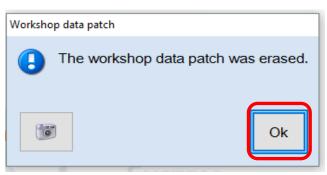


### 5.0 – Uninstall the Hotfix from ODIS Service

1. Select Erase (under Hotfix), then Continue:



2. Click OK and close ODIS Service:



Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email <u>softwaresupport@vw.com</u> with any questions or concerns.

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