



# Technical Service Bulletin

## 43 Air suspension malfunction warning in the cluster, DTC C1260F0 or U112100 stored in the suspension control module

43 24 85 2059363/5 April 5, 2024. Supersedes Technical Service Bulletin Group 43 number 23-78 dated August 24, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017 - 2024	All	Air Suspension
Q5, and SQ5	2018 - 2024		
A6, A7, A8, and Q8	2019 - 2024		
e-tron quattro	2019 2021 - 2023		
A6 allroad, S6, S7, S8, Q5 e quattro, SQ7, SQ8, and RS Q8	2020 - 2024		
e-tron Sportback quattro	2020 - 2023		
A8 e quattro	2020 - 2021		
RS 6 Avant, RS 7, Q5 Sportback, and SQ5 Sportback	2021 - 2024		
A7 e quattro	2021 - 2022		
e-tron S	2022 - 2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised header (Added Model Year)



# Technical Service Bulletin

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		Revised Service (Added Note)
4	08/24/2023	Revised header (Added Model Year)
3	06/09/2022	Revised header (Added Model Year)

## Customer states:

- Air suspension malfunction warning in the instrument cluster (symbol for the air spring).

## Workshop findings:

One of the following DTCs is stored in the suspension control module, J775 (address word 0074):

- **DTC C1260F0** (compressor control unit for adaptive suspension, no communication) with symptom code 262400.

Or

- **DTC U112100** (data bus, missing message) with symptom code 262400.

## Technical Background

Not applicable.

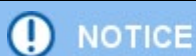
## Production Solution

Improved software introduced in August 2023.

## Service

Check for irregularities in wiring and connector contacts between the suspension control module, J775 (address word 0074) and the compressor control module, J1135, if there are no problems found then proceed as follows:

- If the DTC is passive/sporadic, delete the DTC and release the vehicle.
- If the DTC is active/static, replace compressor control unit J1135 according to Elsa at Repair Manual, *Chassis >> Suspension, Wheels, Steering >> 43 Self Levelling Suspension >> Air Suspension >> Level Control System Compressor Electronics J1135, Removing and Installing.*



NOTICE



# Technical Service Bulletin

If the DTC C1260F0 (262400) or DTC U112100 (262400) are stored for a second time in the suspension control unit J775 as passive/sporadic, replace the compressor control unit J1135.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	4316		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Control module remove + reinstall	4316 1950	See SRT with associated operations
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB 2059363/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity



# Technical Service Bulletin

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See ETKA	Level Control System Compressor Electronics J1135 ( if necessary )	01
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

## Additional Information

All parts and service references provided in this TSB (**2059363**) are subject to change and/or removal.

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