



Bulletin No.: PIT6142

Published date: N/A

## Preliminary Information

### PIT6142 No Cluster Graphics In Progressive Theme At Times

#### Models

| Brand:    | Model:                  | Model Years: | VIN: |     | Engine: | Transmissions: |
|-----------|-------------------------|--------------|------|-----|---------|----------------|
|           |                         |              | from | to  |         |                |
| Chevrolet | Silverado 1500          | 2024         | All  | All | All     | All            |
| Chevrolet | Silverado 2500HD/3500HD | 2024         | All  | All | All     | All            |
| GMC       | Sierra 1500             | 2024         | All  | All | All     | All            |
| GMC       | Sierra 2500HD/3500HD    | 2024         | All  | All | All     | All            |

|                            |  |
|----------------------------|--|
| Involved Region or Country | North America  |
| Additional Options (RPO)   | UDV  |
| Condition                  | A customer may comment that there are no graphics displayed in the Cluster (IPC) at times after starting vehicle while viewing the Progressive Theme. Customer may indicate they can shut the vehicle off and restart or change to a different theme and graphics will return. |
| Cause                      | The cause of the condition may be software anomalies that Engineering is aware of.   |

Example Picture of Cluster with no graphics:



Currently GM Engineering is working on a repair. When a repair becomes available this PI will be updated.

### Version History

|          |                          |
|----------|--------------------------|
| Version  | 1                        |
| Modified | 03/22/2024 - Created on. |



GENERAL MOTORS

© 2024 General Motors. All Rights Reserved.