



# Preliminary Information

## PIP5971 Harsh 7-8 Up Shift MGU MGM MKM

### Models

| Brand:    | Model:                | Model Years: | VIN: |     | Engine: | Transmissions: |
|-----------|-----------------------|--------------|------|-----|---------|----------------|
|           |                       |              | from | to  |         |                |
| Chevrolet | Silverado 2500/3500HD | 2024         | ALL  | ALL | ALL     | MGU MGM MKM    |
| GMC       | Sierra 2500/3500HD    | 2024         | ALL  | ALL | ALL     | MGU MGM MKM    |

|                                   |   |
|-----------------------------------|---|
| <b>Involved Region or Country</b> | <b>Australia, Europe, Israel, Palestine, Middle East, North America</b> |
| <b>Condition</b>                  | Firm/harsh 7-8 up shift.  |
| <b>Cause</b>                      | Under investigation.  |

### Correction:

Do not replace any parts at this time.

"Service Fast Learn" and/or "Transmission Adaptive Pressure Reset" may correct the concern for a short time.

There is no durability concern, and the customer can continue to drive the vehicle during this investigation.

**Engineering is investigating and this P/I will be updated or transferred to a TSB as needed.**

### Warranty Information

### Version History

|          |                          |
|----------|--------------------------|
| Version  | <b>1</b>                 |
| Modified | 03/22/2024 - Created on. |



GENERAL MOTORS