Preliminary Information

PIT6131 Radio Replacement Part Restriction

Models

Brand:	Model:	Model Years:	VIN: from	VIN: to	Engine:	Transmissions:
Cadillac	LYRIQ	2023	All	All	All	All
Chevrolet	Colorado	2023	All	All	All	All
GMC	Canyon	2023	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing quality improvement process, all Canyon, Colorado and LYRIQ radios that are located at the Electronic Service Centers (ESC) will remain on restriction through the GM Technical Assistance. A valid TAC Case Number with Part Approved Activity will be needed prior to requesting the part.
Cause	This will Help GM Engineering to review any issues that come up live as the issue is happening

Correction:

If diagnostics lead to the replacement of the A11 radio, please start a case using Dealer Case Management and contact TAC at Telephone Number US 1-877-446-8227 or Canada 1-800-263- 7740 for English or 1-800-263-7960 for French.

Dealers may need to contact Techline for programming assistance in recovering the A11 radio if needed (Update failed, Recovery Mode Calibrate Device, VCI numbers)

Below is the current list of parts that will be located at the Electronic Service Centers:

- Radio PN 86571336

Please contact TAC before any parts are ordered.

- Include the part# and Part Name.
- Any SI Document that lead to Replacement
    - Including all Readings
- Pictures of any physical Damage

If DTCs are present and procedure gives direction to remove any components; stop, capture GDS2 Session Log stored data, and test drive vehicle with GDS and MDI, and capture a snap shot of the Module data when condition occurs. See Latest version of PIP4902 for correct session logs data collection and procedure for emailing.
TAC will request that you e-mail the Session Logs or pictures to them. Do not clear codes prior to capturing data and calling TAC.

U.S. dealers: PIP5632E can also be used to attach the session logs or pictures to the TAC case through the DCM portal.

Version History

Version	1
Modified	03/11/2024 - Created On.

GENERAL MOTORS