



Preliminary Information

PIT6124B Bluetooth Feature Unavailable

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Express	2023	All	All	All	All
GMC	Savana	2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UE1 UPF
Condition	Customers may comment that Bluetooth is unavailable on the vehicle and cannot pair a phone.
Cause	Currently the Bluetooth feature is unavailable on vehicle built on or after 11/6/2023.

Correction:

Do not replace any components.

Engineering is aware of the concern and the PI will be updated when a resolution is made available.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Op	Labor Op Description	Labor Time
0686008	RPO verification of misbuild	0.2 Hr.

Version History

Version	3
Modified	02/05/2024 - Created on. 02/09/2024 - Updated to add the GMC Savana. 03/01/2024 - Updated to add a labor operation.

