

# V O L V O

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title DTC SRS-B15381B High Voltage battery loop control		Ref. No. TJ 36754.2.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA		Function Group 4300
Function Description Gearbox		Page Page 1 of 2	

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

If customer complains of warning message "Transmission Service Required" in DIM and DTC stated below is set with no other symptoms, follow advise under "Service".

### CSC Customer Symptom Codes

Code	Description
7G	Text window and warning symbol/Yellow symbol and text message
IV	Text window and warning symbol/Text message
DL	Warning lights and chimes/Malfunction Indicator Light ("Check engine" light) indication/no indication

### DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
TCM	P288772	Intermittent
TCM	P288772	Permanent

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	L1	BL1KERS					2024-2024		-	202317-202407
227	L1	BL1KERS					2024-2024		-	202317-202407
236	L1	BL1KERS					2024-2024		-	202317-202407
246	L1	BL1KERS					2024-2024		-	202317-202407
256	L1	BL1KERS					2024-2024		-	202317-202407
536	K9	BK9KERS					2024-2024		-	202317-202407
536	L1	BL1KERS					2024-2024		-	202317-202407

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### SERVICE:

**\* Do not replace the transmission.**

\* An improved TCM software is available for download with VIDA as of 2-26-2024 and is planned to be available via OTA shortly afterwards. This TCM software is contained within vehicle software version **2.14.3**.

For additional software release information and timing, see *VIDA Release Notes*. This software will be distributed via the latest OTA release. If the car has not yet received it via OTA, please perform a software upgrade according to TJ 31543.

TCM - Transmission control module

OTA - Over the air

### Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

### VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module downloading

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 4300.