



Service Bulletin

Bulletin No.: 24-NA-065

Date: April, 2024

TECHNICAL

Subject: Chirp Noise from Center Stack/Radio Control

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	Zevo 600	2023	2023	-	-	All	All

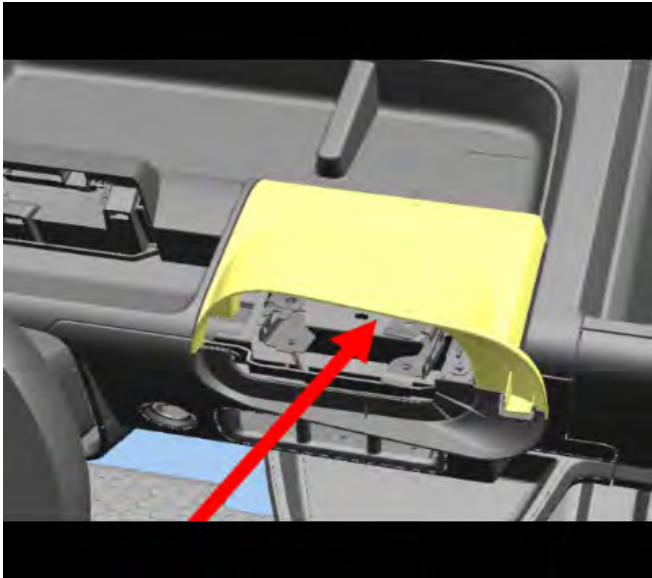
Involved Region or Country	North America
Condition	Some customers may comment on a chirp noise originating from the center stack/radio control when travelling on moderate surfaces.
Cause	The cause of the condition may be the ICS (Integrated Center Stack) Radio Control bracket is not strong enough to support the weight of radio.
Correction	Install bracket repair patches by following the procedure below.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

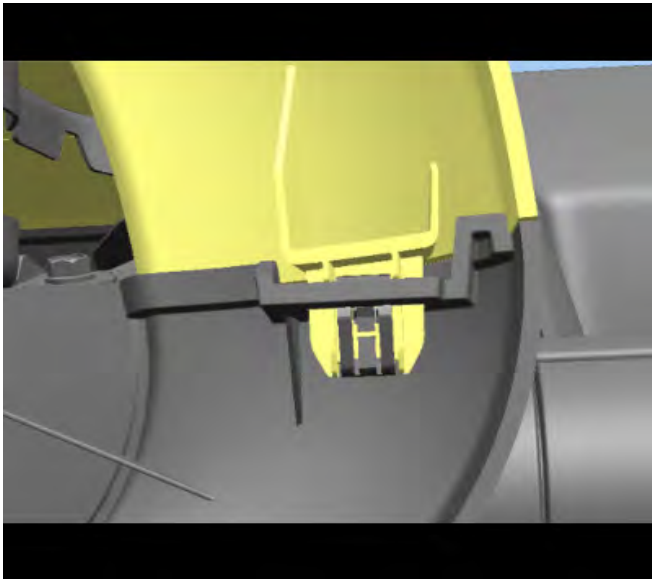
Important: This technical service bulletin (TSB) can only be completed by BrightDrop dealers or BrightDrop certified repair facilities who have met all BrightDrop specific training, tool and equipment requirements. Repairs must be performed by a technician who has successfully completed the required training.

If you encounter a vehicle with the above concern, complete the following:



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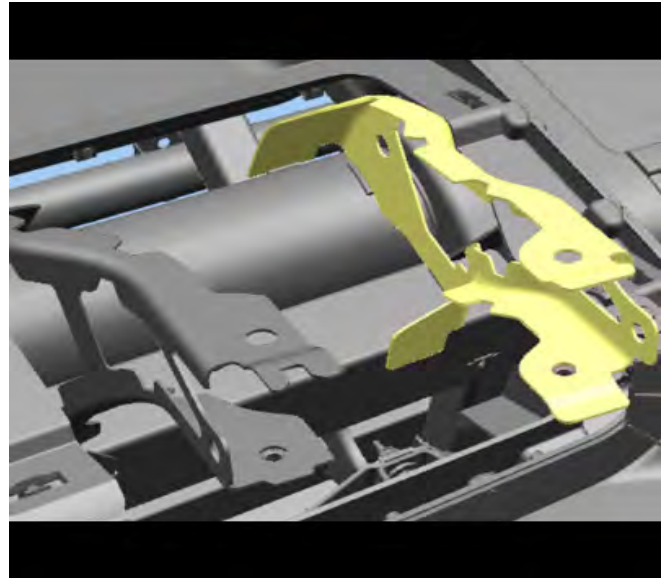
1. Using a non-marring tool, remove the Radio Control cover. Refer to *Radio Control Replacement* in Si.



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The radio control top cover is affixed using clips and can be popped off using trim stick.

Note: Not pictured is the ICS screen, screen does not need to be removed to complete repair.



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2. Taking the new donor Right Hand bracket, measure out the three sections that need to be cut.



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The 3 sections and locations that must be cut from donor bracket to create repair patches. Each sections is approximately 30mm long.



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3. Once the sections are cut, line them up with the Right Hand bracket already installed on the vehicle.



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4. Glue and clamp the supports onto the bracket and allow the adhesive to cure.
5. Once the adhesive cures, reinstall the components and verify condition is corrected.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	Repair Patches	85672208	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086238	ICS Bracket Crack Repair	1.0 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released April 02, 2024

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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