



March 21st, 2024

Dear Ryvid Anthem Customer,

Ryvid has a plan to roll out new battery firmware to all customers in the coming weeks, we're working out the details of the delivery system. Most batteries will be updated "Over the Air" (OTA) and will not require anything from you.

In the event that your Anthem is located outside the reach of our OTA update, we will be sending out a simple plug and play update device. It is a small black programming box that will need to be briefly connected to an existing plug on your motorcycle's wiring harness. Full details of the process, as well as written and video instructions, will be sent proactively to any customers that need it.

If you have any questions, please contact service@ryvid.com and we will be happy to assist you.

Kind Regards,

Matt Irish

A handwritten signature in black ink, appearing to read 'Matt Irish', is positioned below the printed name.

Director of Aftersales