



March 3rd, 2024

Dear Ryvid Anthem Customer,

A Ryvid technician will be contacting you soon regarding your motor replacement, please consider the following:

- To complete the motor replacement, the technician will require a place to work on the bike. A garage or covered off-street location is needed, with at least 3 feet of space on all sides of the Anthem. If no such space is available where the bike is stored, please make the technician aware of this during your initial call, so that we can plan accordingly.
- While it can be tempting to watch or engage with the technician during the repair, please be mindful that this is highly technical work on safety related components of your motorcycle. Allow the technician space and time to work without disruption. We'll be happy to discuss the repair in detail with you before we begin or once it is properly completed.

The motor replacement should take approximately 3-4 hours.

If you have any questions, please contact service@ryvid.com and we will be happy to assist you.

Kind Regards,

Matt Irish

A handwritten signature in black ink, appearing to read 'Matt Irish', with a long horizontal flourish extending to the right.

Director of Aftersales