



**When repairs are completed**

As soon as the repairs are completed, the completion date must be recorded, and the customer should be contacted and advised that the vehicle is ready for pickup. The RO should record the time and date the customer was **notified**.

**Unit pickup**

Upon pickup, customers must sign and date their RO acknowledging all critical dates. The customer must be given a copy of all ROs relating to that service appointment.

Thank you for your continued partnership!

A handwritten signature in cursive script that reads "Dean Casad".

Dean Casad  
Director of Winnebago MH Customer Support