



Service Campaign 74-09

MODELS

AFFECTED: 2025 Revels

DATE: March 20, 2024

SUBJECT: AC Sense Connection

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.

Winnebago Motorhomes is conducting a Field Service Campaign on certain 2025 Revel models to ensure the AC sense plug is disconnected to prevent unintended activation of the 12v system.

Affected Vehicles and Owner Notification

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Motorhome dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

Repair Procedure:

Refer to instruction sheet available on WinPortal.

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below.

DESCRIPTION	OPERATION NUMBER	TIME ALLOWANCE	TIC CODE
AC Sense Plug	08740999	0.4	7409SB

If the vehicle is out of warranty, use service authorization 73G7409T when filing your claim.

FINAL CLAIMS NEED TO BE SUBMITTED BY SEPTEMBER 20, 2024.

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

If You Need Assistance

If dealer technical assistance is needed, please contact the Winnebago Motorhome Technical Service Department at (866) 653-4329 from 8:00 a.m. to 4:30 p.m. Central Time or by e-mail at: techservice@wgo.net.

Thank you for your cooperation.

Dean Casad
Director, Winnebago Motorhome Customer Support



**FOR YOUR INFORMATION
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL
CHASSIS SERIAL

Dear Winnebago RV Owner:

When you purchased your new Winnebago RV, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service campaign that may affect your Winnebago RV.

Winnebago is conducting a Field Service Campaign on certain 2025 Revel models to ensure the AC sense plug is disconnected to prevent unintended activation of the 12v system.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

What We Will Do

Your Winnebago dealer will disconnect the AC sense plug.

What You Should Do

Contact your Winnebago dealer to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take approximately 1 hour however your dealer may require additional time to process your coach.

Important

This campaign and offer to provide service is at NO COST TO YOU and is valid until September 20, 2024, at which time the campaign will be closed.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Motorhome Customer Care at (800) 537-1885 Monday through Friday from 8:00 a.m. to 4:30 p.m. Central Time or by email: customercare@wgo.net.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago RV.

Winnebago
Forest City, IA 50436

B44E AC Sense Rework

1. Locate the cover panel on the back of the battery cabinet, in the rear on the driver side. See Image 1.
2. Turn off the house battery by holding the remote on/off button for three seconds, see Image 1 yellow arrow. The LED around the button should not be lit.
3. Remove the 4 thumb screws and unmount the panel to gain access to the cabinet interior. See Image 1 red arrows and Image 2.

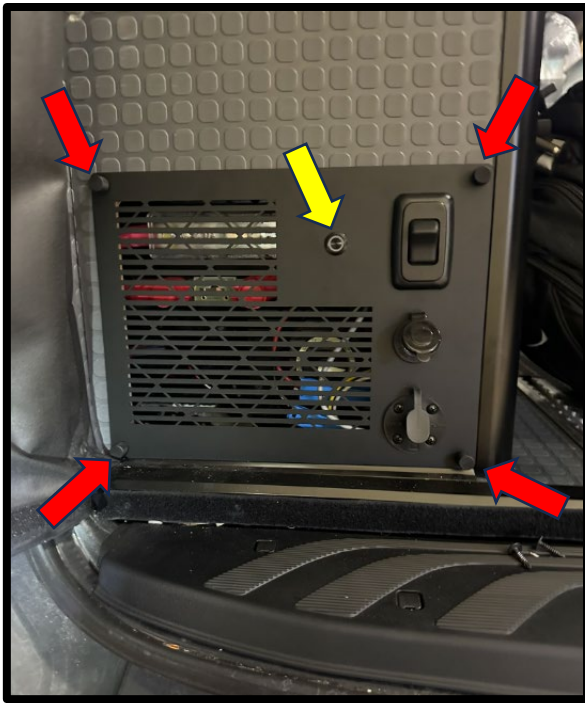


Image 1



Image 2

B44E AC Sense Rework (Cont.)

1. Locate the 2-pin Delphi terminal connection between the Lithionics BMS harness and the Winnebago Coach harness. See Image 3 red arrow.
 1. The BMS harness wires are 18 AWG black and red.
 2. The Coach harness is yellow and white 12 AWG wire. The part number printed on the harness is 000283434 and the circuits are WJ and 1JX.
2. Disconnect these terminals but leave them accessible in the cabinet. See Image 4.
3. Reinstall the cover panel.
4. The rework is complete.

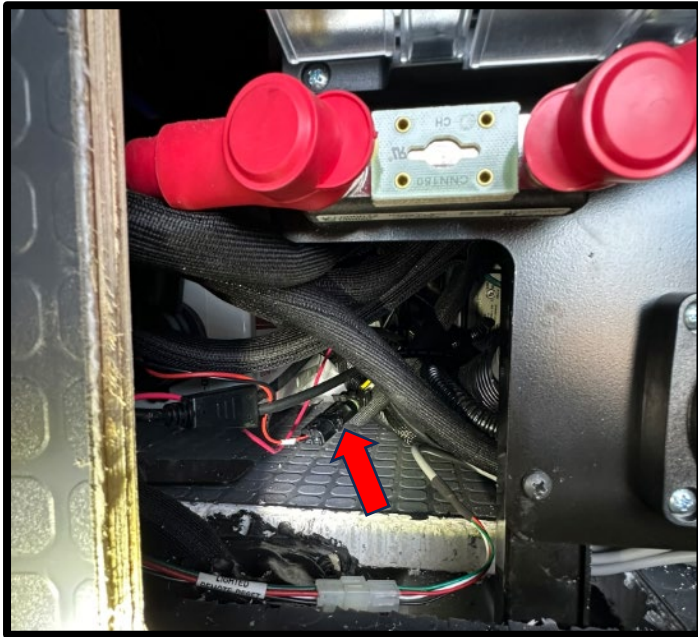


Image 3

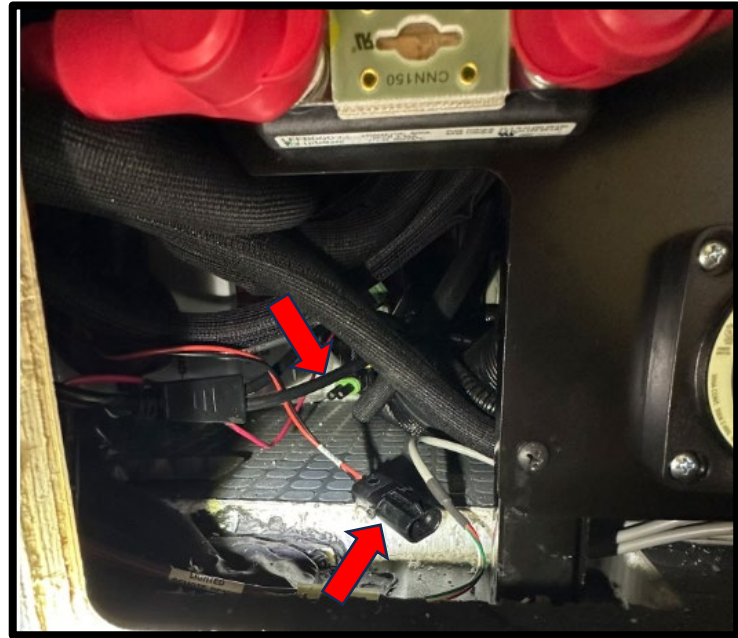


Image 4