



PAB1145 (REV A): HEATED HAND GRIP INSTALLATION ON 2024 TOURING MODELS

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2024-03-04	A	Added detailed information.
		* Updated: Refer to Summary.
2024-01-24	-	Initial release

Purpose for Parts and Accessories Bulletin

To inform dealers that the installation of heated hand grips on certain 2024 Touring models will require updating the Vehicle Setup for the Body Control Module (BCM) using DIGITAL TECHNICIAN II (PART NUMBER: HD-48650) to enable the operation of the heated grips.

NOTE

Failure to follow the steps in this process may result in the heated grips not operating.

Vehicles Affected

2024: Street Glide (FLHX), Road Glide (FLTRX), CVO Road Glide ST (FLTRXSTSE)

Markets Affected

All markets affected.

Summary

1. Remove cover from Right Hand Control Module (RHCM) or Left Hand Control Module (LHCM). See service manual.
2. See Figure 1 or Figure 2. Locate label with two rows of numbers (1).
 - a. If the top number has a suffix letter (A,B, etc.), Auto-Learn for heated hand grips is enabled.
 - b. If the top number does not have a suffix letter (A, B, etc.), then updating the BCM settings in the Vehicle Setup menu is required using:
Special Tool: DIGITAL TECHNICIAN II (HD-48650)
 - c. Connect the motorcycle to Digital Technician II (DT II).
 - d. Proceed to Toolbox at the top menu.
 - e. **Select:** Vehicle Setup. Located in left side menu.
 - f. **Select:** LHCM/RHCM Customization.
 - g. **Select:** Enabled. For Heated Grips on both Right and Left Hand Control Modules (R&LHCMs).
 - h. **Select:** Update Vehicle. Located at bottom of screen.



i. Disconnect vehicle from DT II.

3. Install cover to RHCM or LHCM. See service manual.

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1. Label with numbers

Figure 1. Right Hand Control Module

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1. Label with numbers

Figure 2. Left Hand Control Module

Questions

Contact Technical Service with any concerns regarding application. Direct all other questions to the Dealer Services Representative.